

# Retail Supply Chain & Fulfilment Summit NSW 2025

11 September 2025 **O** Doltone House - Darling Island, Sydney

# **FEATURED SPEAKERS**



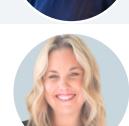
lan Roberts Chief Supply Chain Officer

OCEANIA



Gavin Watson Chief Supply Chain Officer

Fantastic Furniture



Storm Dalati

Chief Operating Officer, Supply Chain & Strategic Change



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Courtney Danks Head of Merchandise Planning

BEC+BRIDGE



Natalie Wood Chief Merchandise Officer

R. M. WILLIAMS EST. 1932, AUSTRALIA



Jonathon Keene Head of Merchandise Planning

GIORGIO ARMANI

# **KEY TOPICS**



perspectives to drive

supply chain resilience

Driving continuous improvement in supply chain &

operations through effective

leadership strategies

Aligning retail strategy & merchandise planning to support smarter decisionmaking



Understanding the needs of tomorrow's customer today

# WHO WILL ATTEND

Heads of Supply Chain

Heads of Planning

Heads of Operations

Heads of Distribution & Warehousing

Heads of Fulfilment & Last Mile Logistics

## AGENDA

#### 8:30AM REGISTRATION & REFRESHMENTS

#### 9:00AM WELCOME REMARKS

### **9:10AM ATTENDEE SPOTLIGHT**

Sharing key challenges & considerations approaching towards 2025 peak retail season

### 9:30AM C-SUITE OPENING PANEL 🎁

Balancing business needs & stakeholder perspectives to drive supply chain resilience

- Navigating cost pressures & disruptions in the current market to support wider business objectives
- Sharing effective stakeholder engagement strategies on a supply chain transformation journey
- Building a future-fit supply chain roadmap on a business continuity journey whilst managing increasing costs

Ian Roberts, Chief Supply Chain Officer, Suntory Oceania Gavin Watson, Chief Supply Chain Officer, Fantastic Furniture

Storm Dalati, Chief Operating Officer, Supply Chain & Strategic Change, Standard Chartered Shyam Bajracharya, Chief Operating Officer, Instichu

#### **10:10AM CASE STUDY**

Driving Sustainable Fashion & Retail Supply Chains: Digital Collaboration & Transparency

Graham Jones, Sales Director, ANZ, Centric Software

#### **10:40AM MORNING TEA & NETWORKING**

### 11:10AM DEEP DIVE: 🥒

Infusing positive continuous improvement practices in retail and supply chain management

**Arun Mandapaka,** Head of Distribution & Logistics, Protective Industrial Products

### 11:30AM PANEL DISCUSSION 🞁

# Driving continuous improvement in supply chain & operations through effective leadership strategies

- Prioritising efficiency in fulfilment, warehousing & logistics to support operational excellence goals
- Measuring the effectiveness of technology & automation in achieving productivity targets
- Developing workforce capabilities & skills in line with future industry innovation in fulfilment, warehousing & logistics

Kelly Hunt, Head of Operations, BABYBOO Fashion Yelitza Guerra, Global Head of Operations & Technology, Rhino Rack, Clarus Adventure

Malay Shah, Head of Supply Chain, The Iconic Atif Mahmood, Head of Supply Chain, Oxford Shop Tracey Fulton, Supply Chain Manager, Nespresso

### **12:10PM CASE STUDY**

Exploring the Future of Retail E-Commerce in the constantly changing consumer landscape

### 12:40PM LUNCH & NETWORKING

### **1:20PM INTERACTIVE WORKSHOPS**

- Agility through Supply Chain Planning: Navigating Demand Shifts in Retail Market Headwinds
- How relevant is data in modern supply chain decision making?
- Effectively managing warehouse automation in a retail supply chain setting
- Using AI in demand & merchandise planning to support actionable decision-making
- Building supply chain resilience through advanced demand planning strategies
- Future-proofing your supply chain: harnessing automation to drive agility, resilience, and growth

### 2:00PM PANEL DISCUSSION i

# Aligning retail strategy & merchandise planning to support smarter decision-making

- Understanding how external pressures are impacting the planning teams in 2025
- Defining what a good retail merchandise planning strategy looks like
- Upskilling planners to become more adaptable to shifting trends & changes in consumer behavior
- Using actionable insights & data to support the rest of the business
- Promoting brand resilience, stock efficiency and customer loyalty with stronger collaboration between marketing & retail & planning teams

Natalie Wood, Chief Merchandise Officer, R.M Williams James Giess, Chief Product Officer, Jaycar Electronics Jonathon Keene, Head of Merchandise, Giorgio Armani Courtney Danks, Head of Merchandise Planning, Bec + Bridge

### 2:40PM CASE STUDY

Key Insights from Customer Journey - The future of DC Automation & Robotics

### **3:10PM** AFTERNOON TEA & NETWORKING

### **3:30PM** KEYNOTE PRESENTATION

Retail Supply Chains of 2050 - Understanding tomorrow's customer today

- Next Gen Supply Chains and what will change
- Sharing predictions on supply chain innovation
- Network design blueprint for maximum optimisation

James Lisica, Global Supply Chain Futurist & Digital Transformation Strategist

#### 4:00PM

#### CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

### 5:00PM EVENT CONCLUDES