

Retail Supply Chain & Fulfilment Summit NSW 2025

11 September 2025 **O** Doltone House - Darling Island, Sydney

FEATURED SPEAKERS



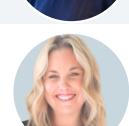
lan Roberts Chief Supply Chain Officer

OCEANIA



Gavin Watson Chief Supply Chain Officer

Fantastic Furniture



Storm Dalati

Chief Operating Officer, Supply Chain & Strategic Change



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Courtney Danks Head of Merchandise Planning

BEC+BRIDGE



Natalie Wood Chief Merchandise Officer

R. M. WILLIAMS EST. 1932, AUSTRALIA



Jonathon Keene Head of Merchandise Planning

GIORGIO ARMANI

KEY TOPICS



perspectives to drive

supply chain resilience

Driving continuous improvement in supply chain &

operations through effective

leadership strategies

Aligning retail strategy & merchandise planning to support smarter decisionmaking



Understanding the needs of tomorrow's customer today

WHO WILL ATTEND

Heads of Supply Chain

Heads of Planning

Heads of Operations

Heads of Distribution & Warehousing

Heads of Fulfilment & Last Mile Logistics

AGENDA

8:30AM REGISTRATION & REFRESHMENTS

9:00AM WELCOME REMARKS

9:10AM ATTENDEE SPOTLIGHT

Sharing key challenges & considerations approaching towards 2025 peak retail season

9:30AM C-SUITE OPENING PANEL 👔

Balancing business needs & stakeholder perspectives to drive supply chain resilience

- Navigating cost pressures & disruptions in the current market to support wider business objectives
- Sharing effective stakeholder engagement strategies on a supply chain transformation journey
- Building a future-fit supply chain roadmap on a business continuity journey whilst managing increasing costs

Ian Roberts, Chief Supply Chain Officer, Suntory Oceania Gavin Watson, Chief Supply Chain Officer, Fantastic Furniture

Storm Dalati, Chief Operating Officer, Supply Chain & Strategic Change, Standard Chartered Shyam Bajracharya, Chief Operating Officer, Instichu

10:10AM CASE STUDY

Leveraging AI for Digital Collaboration & Transparency

Graham Jones, Sales Director, ANZ, Centric Software

10:40AM MORNING TEA & NETWORKING

11:10AM DEEP DIVE: 🥒

Infusing positive continuous improvement practices in retail and supply chain management

Arun Mandapaka, Head of Distribution & Logistics, Protective Industrial Products

11:30AM PANEL DISCUSSION 👔

Driving continuous improvement in supply chain & operations through effective leadership strategies

- Prioritising efficiency in fulfilment, warehousing & logistics to support operational excellence goals
- Measuring the effectiveness of technology & automation in achieving productivity targets
- Developing workforce capabilities & skills in line with future industry innovation in fulfilment, warehousing & logistics

Kelly Hunt, Head of Operations, BABYBOO Fashion Yelitza Guerra, Global Head of Operations & Technology, Rhino Rack, Clarus Adventure

Malay Shah, Head of Supply Chain, The Iconic Atif Mahmood, Head of Supply Chain, Oxford Shop Tracey Fulton, Supply Chain Manager, Nespresso

12:10PM CASE STUDY

Exploring the Future of Retail E-Commerce in the constantly changing consumer landscape

12:40PM LUNCH & NETWORKING

1:20PM INTERACTIVE WORKSHOPS

- Agility through Supply Chain Planning: Navigating Demand Shifts in Retail Market Headwinds
- How relevant is data in modern supply chain decision making?
- Effectively managing warehouse automation in a retail supply chain setting
- Using AI in demand & merchandise planning to support actionable decision-making
- Building supply chain resilience through advanced demand planning strategies
- Future-proofing your supply chain: harnessing automation to drive agility, resilience, and growth

2:00PM PANEL DISCUSSION i

Aligning retail strategy & merchandise planning to support smarter decision-making

- Understanding how external pressures are impacting the planning teams in 2025
- Defining what a good retail merchandise planning strategy looks like
- Upskilling planners to become more adaptable to shifting trends & changes in consumer behavior
- Using actionable insights & data to support the rest of the business
- Promoting brand resilience, stock efficiency and customer loyalty with stronger collaboration between marketing & retail & planning teams

Natalie Wood, Chief Merchandise Officer, R.M Williams James Giess, Chief Product Officer, Jaycar Electronics Jonathon Keene, Head of Merchandise, Giorgio Armani Courtney Danks, Head of Merchandise Planning, Bec + Bridge

2:40PM CASE STUDY

Key Insights from Customer Journey - The future of DC Automation & Robotics

3:10PM AFTERNOON TEA & NETWORKING

3:30PM KEYNOTE PRESENTATION

Retail Supply Chains of 2050 - Understanding tomorrow's customer today

- Next Gen Supply Chains and what will change
- Sharing predictions on supply chain innovation
- Network design blueprint for maximum optimisation

James Lisica, Global Supply Chain Futurist & Digital Transformation Strategist

4:00PM

CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

5:00PM EVENT CONCLUDES