

# The Digital Banking Summit NSW 2025

📅 12th June 2025    📍 The ICC Sydney

## SPEAKERS



**DAVID WALKER**  
Group Chief Technology Officer



**DIANA MOUSINA**  
Deputy Chief Economist



**JESSICA DAWSON**  
Head of GenAI  
Product Strategy



**SUDHAKAR RAMASAMY**  
Digital Program  
Director



**HELEN HEY**  
General Manager -  
Digital Domain



**JOSH HESSEL**  
Chief Digital & Technology  
Officer



**VINAY LOPES**  
Head of  
Technology



**BELLA BAIN**  
Global Head of  
Product Design



**JENNIFER KAZANGI**  
Head of Technology



**SAM ADELOJU**  
Chief Experience  
Officer



**NATHALIE MOSS**  
Practice Lead - Lending



**CAROLINE FERRIS**  
Head of Core Banking  
Transformation



## KEY TOPICS

Redefining Customer  
Connection & Building  
Loyalty through Digital  
Experiences

Maximising Innovation  
& the Potential of AI to  
Elevate Customer  
Experience

Modernising Frameworks  
& Core Architecture  
for a New Era of Digital  
Banking

Leveraging Emerging  
Technologies to Deliver  
Value & Elevate  
Performance in Banking

**8:30 REGISTRATION, COFFEE & NETWORKING**  
**9:00 WELCOME REMARKS FROM CHAIRPERSON**  
**Leann Jones**, Chief Executive Officer, Nimo Industries

## 9:20 ATTENDEE SPOTLIGHT

**Digital Transformation Meets Uncertainty: What's Next for Banking?**

**9:40 KEYNOTE PANEL: EMBRACING THE FUTURE OF BANKING THROUGH A BALANCE OF INNOVATION & A HUMAN CENTRIC APPROACH IN A WORLD OF CONSTANT CHANGE**

**Josh Hessel**, Chief Digital & Technology Officer, The Mutual Bank

**Diana Mousina**, Deputy Chief Economist, AMP

**Lyndall Rose**, Chief Information Officer, Police Bank

**Ankita Gupta**, Head - Enterprise Risk Management Technology and AI Enablement, Standard Chartered

**Moderator: Imraan Ali**, Regional Vice President, nCino

**10:20 CASE STUDY: FROM CORE APPLICATIONS TO COPILOT: WHY BASIC ADOPTION STILL BREAKS TRANSFORMATION IN BFSI**

**Sam Rosenthal**, Digital Adoption Consultant, Whatfix

## 10:50 MORNING TEA & NETWORKING

### EXPERIENCE

**Chairperson: Leann Jones**, Chief Executive Officer, Nimo Industries

**11:20 PANEL DISCUSSION: REDEFINING CUSTOMER CONNECTION & BUILDING LOYALTY THROUGH DIGITAL EXPERIENCES**

**Simon Burt**, Head of Digital & Proposition Development, NGM Group

**Sam Adeloju**, Chief Experience Officer, Unloan

**Helen Hey**, General Manager - Digital Domain, Commonwealth Bank Australia

**Moderator: Aaron Everingham**, Sales Director, Smart Communications

### 12:00 BANK ON EXPERIENCE

**Ayisha Siddiqah**, Senior Research Consultant, UserTesting

### 12:30 LUNCH & NETWORKING

**1:20 PANEL DISCUSSION: MAXIMISING INNOVATION & THE POTENTIAL OF AI TO ELEVATE CUSTOMER EXPERIENCE**

**Nick Munro**, Head of Innovation & Fintech, AI Product Owner, Westpac

**Bella Bain**, Global Head of Product Design, Macquarie Group

**Jessica Dawson**, Head of GenAI Product Strategy, NAB

**Moderator: Paul Judd**, Senior Solutions Architect, Optus

### 2:00 TRUST AT EVERY TOUCHPOINT

**Erin Bankatis**, Director of Industry Marketing, Financial Services Lead, Braze

### TECHNOLOGY

**Chairperson: Peter Jones**, Chief Operating Officer, Nimo Industries

**11:20 PANEL DISCUSSION: MODERNISING FRAMEWORKS & CORE ARCHITECTURE FOR A NEW ERA OF DIGITAL BANKING**

**Jennifer Kazangi**, Head of Technology, Police Bank

**Vinay Lopes**, Head of Technology, HSBC

**Caroline Ferris**, Head of Core Banking

Transformation, Bank of Sydney

**Moderator: Gus Quiroga**, Head of Pacific Region, Temenos

### 12:00 AI DRIVEN PROCESS INTELLIGENCE AT WESTPAC

**Abhi Kadian**, Chief Process & Intelligent Automation Officer, Westpac

### 12:30 LUNCH & NETWORKING

**1:20 PANEL DISCUSSION: LEVERAGING EMERGING TECHNOLOGIES TO DELIVER VALUE & ELEVATE PERFORMANCE IN BANKING**

**Sudhakar Ramasamy**, Digital Program Director, ANZ

**Nathalie Moss**, Practice Lead - Lending, Bendigo & Adelaide Bank

**Tianyu Siu**, Head of Group Strategy & Innovation, Great Southern Bank

**Damian Brennan**, Division Director - AI & Analytics, Macquarie Group

**Moderator: Jared McMahon**, Regional VP APAC, Camunda

### 2:00 NO-CODE ENABLED AND AI-DRIVEN: BUILDING SCALABLE, FUTURE-READY BANKING

**Zach Hotchkiss**, VP of Sales, Creatio

**Renzo Huruiti**, Solutions Consultant, Creatio

## 2:30 AFTERNOON BREAK & NETWORKING

**3:00 KEYNOTE: THE EVOLUTION OF BANKING - FROM 'DIGITAL' TO 'INTELLIGENT'**

**David Walker**, Group Chief Technology Officer, Westpac

**3:30 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS**

**4:30 EVENT ENDS**

