LOCAL GOVERNMENT TECHNOLOGY SUMMIT NSW

PUSHING COMMUNITIES FORWARD WITH TECHNOLOGY & INNOVATION

TUESDAY, 13 MAY, 2025
DOLTONE HOUSE, DARLING ISLAND
SYDNEY

FOREFRONT EVENTS

SPEAKERS

Leanne Siveyer
Chief Information Officer
Sutherland Shire Council

Dave Burns
Chief Information Officer
Sunshine Coast Council

Richard Sheridan
Head of City Performance
Bayside Council — Serving Our Community

Ayman Essmat
Chief Information Officer
Eurobodalla Shire Council

Louise O'Donnell
Head of Digital Transformation
Canterbury Bankstown

Hanan Zakaria
Head of IT Strategy & Programs
Camden Council

KEY TOPICS

- Local Government technology priorities to transform citizen experience
- Unpacking the potential for AI across Local Government
- Cybersecurity preparedness & response strategies for safer Communities
- How AI & automated decision-making by Government affect everyday lives?

WHO WILL ATTEND?

- Chief Information Officers
- Chief Technology Officers
- Directors of Corporate Services
- Directors of City Performance
- Heads of Information Technology
- Heads of Community Experience
- Heads of Digital, Strategy & Innovation
- Heads of Business Transformation

#FOREFRONTEVENTS

SUMMIT AGENDA

TUESDAY, MAY 13TH

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON

9:10 KEYNOTE PRESENTATION
How the Sunshine Coast is leveraging next-gen technology & becoming one of Australia's fastest growing regions

Dave Burns, Chief Information Officer, Sunshine Coast Council

9:40 PANEL DISCUSSION: LOCAL GOVERNMENT TECHNOLOGY PRIORITIES TO TRANSFORM CITIZEN EXPERIENCE

- Developing an impactful tech strategy that links back to business strategy
- Demonstrating the value of investment in technology to key stakeholders and communities
- Improving citizen engagement through digital transformation

Leanne Siveyer, Chief Information Officer, Sutherland Shire Council
Louise O'Donnell, Head of Digital Transformation, City of Canterbury Bankstown
Richard Sheridan, Director of City Performance, Bayside Council
Les Paul, ICT Technical Operations Manager, City of Parramatta
Moderator: **Greg Yelas,** Sales Director - Enterprise Australia, Juniper Networks

10:20 CASE STUDY: STREAMLINING LOCAL GOVERNMENT WORKFLOWS WITH AI FOR SMARTER, MORE EFFICIENT COUNCILS
Hamish Toll, Director, Circle T Industries

10:50 MORNING TEA & NETWORKING

11:20 SIMULATION SCENARIO
Tech Quest to Level Up Local Government Leadership through Innovation

11:50 PANEL DISCUSSION: UNPACKING THE POTENTIAL FOR AI ACROSS LOCAL GOVERNMENT

- Setting up a framework for success in an AI era
- Exploring practical use cases of AI to drive citizen-centric services
- Challenges and areas to consider for ethical usage

Ayman Essmat, Chief Information Officer, Eurobodalla Shire Council
Hanan Zakaria, Head of IT Strategy & Programs, Camden Council
Sharon Bowman, Technology & Transformation Manager, Hornsby Shire Council

12:30 LUNCH & NETWORKING

1:10 INTERACTIVE WORKSHOPS

- Building Resilient Digital Infrastructure: Modern Data Protection & Recovery for Local Government
- A unified digital experience for all: Consolidating platforms for customer & employee engagement
- Leveraging AI to enhance services & improve reliability
- Streamlining revenue management, direct debit payments & ratepayer interactions
- Transforming citizen and staff IT experience in local government with an AI-Native Network
- Revolutionising your Information management operations & protecting sensitive data

2:00 PANEL DISCUSSION: CYBERSECURITY PREPAREDNESS & RESPONSE STRATEGIES FOR SAFER COMMUNITIES

- Core pillars of a cyber defense strategy
- Ensuring a well informed and cyber conscious council and community
- Exploring opportunities for knowledge sharing and collective cyber defence

Tasleem Ullah, ICT Program Manager, Campbelltown City Council
Richard Cadet, IT Manager, Armidale Regional Council
Dane Hamilton, Chief Information Officer, Shoalhaven City Council

2:40 AFTERNOON BREAK & NETWORKING

3:00 KEYNOTE PRESENTATION
Automated Decision-Making in NSW - How will the Use of AI by State & Local Governments affect Everyday Lives?

Kimberlee Weatherall,
Professor of Law - University of Sydney,
Chief Investigator - ARC Centre of Excellence for Automated Decision-Making and Society

3:30 CLOSING REMARKS

3:40 NETWORKING DRINKS

4:30 EVENT END