AGED CARE TECHNOLOGY SUMMIT NSW

ALIGNING QUALITY OF CARE WITH TECHNOLOGY INVESTMENT

WEDNESDAY, APRIL 2ND, 2025

DOLTONE HOUSE - DARLING ISLAND, SYDNEY

FOREFRONT
DIGITAL COMMUNITY

SPEAKERS

Dr Alan Wong
Chief Operating Officer
St Luke's ELDERCARE

Imtiaz Bhayat
Chief Information Officer
regis | aged care

Vishwanath Nair
Head Cyber Risk & Compliance
BaptistCare

Alyson Pearce
Chief Strategy & Innovation Officer
RFBI

Harry Megalokonomos
General Manager Business and ICT Services
St.Basil's

Bijoy Kundu
GM Technology, Information and Business Intelligence
3BRIDGES

KEY TOPICS

- Adapting to future reforms to enable a fit-for-purpose ICT strategy
- Achieving key priorities from the 2024-2029 data & digital sector plan initiative
- Leveraging meaningful use of technology & innovation to improve the quality of care
- Aligning with cyber security excellence roadmaps & data privacy acts across the sector to remain resilient

WHO WILL ATTEND?

- Chief Executive Officers
- Chief Information Officers
- Heads of IT
- Heads of Data & Digital Technology
- Heads of Innovation
- Heads of Operations
- Heads of Business Transformation

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON

9.10 ATTENDEE SPOTLIGHT
Attendees will work in groups to discuss ways in which they can integrate the 2024-2029 data & digital strategy into their business objectives

9:30 PANEL DISCUSSION: ADAPTING TO FUTURE REFORMS TO ENABLE A FIT-FOR-PURPOSE TECHNOLOGY STRATEGY
- Creating an adaptable and flexible IT strategy to align with upcoming July 2025 regulations
- Discussing how digital transformation & technology capabilties can better support providers with decision-making
- Meeting the future demand for Australia's ageing population across aged care sector through implementation of digital devices & AI enabled tools

Alyson Pearce, Chief Strategy & Innovation Officer, Royal Freemasons' Benevolent Institution
Imtiaz Bhayat, Chief Information Officer, Regis Aged Care
Ian Robinson, Chief Information Officer, Life Without Barriers
Moderated by: **Brendan Moore**, Chief Executive Officer, Evergreen Life Care

10:10 FIRESIDE CHAT PANEL: ALIGNING STRONG WORKFORCE CAPABILITIES & CUSTOMER EXCELLENCE ACROSS THE AGED CARE SECTOR
Nicole Hudson, Head of Client Services, Integrated Living
Moderated by: **Jenny Reichard,** Senior Industry Executive - Healthcare, Genesys

10:40 MORNING TEA & NETWORKING

11.00 PANEL DISCUSSION: LEVERAGING THE MEANINGFUL USE OF TECHNOLOGY & INNOVATION TO IMPROVE THE QUALITY OF CARE
- Creating a technology journey roadmap for care providers
- Sharing ways in which IT and innovation can help modernise workforce capabilities and improve resident care outcomes
- Appealing to future demographics by meeting increased demand for digital technology
- Removing administrative burden to focus on additional care services

Brendan Moore, Chief Executive Officer, Evergreen Life Care
Harry Megalokonomos, GM Business & ICT Services, St. Basil's
Bijoy Kundu, GM Technology, Information & Business Intelligence, 3Bridges
Ramesh Raghavan, Digital Innovation & Experience Leader, Uniting
Joe Perricone, IT Manager & Digital Strategy Leader - Aged Care, Salvation Army
Moderated by: Evelina King, Director of Customer Success for APJ, WorkForce Software

11:40 CASE STUDY: THE CHANGING FACE OF AGED CARE: HOW BABY BOOMERS WILL RESHAPE HOME CARE TECHNOLOGY
- Understanding the tech-savvy expectations of baby boomer-

Mat Cagney, Chief Executive Officer, Shiftcare

12.10 LUNCH & NETWORKING

1:00 INTERACTIVE WORKSHOPS
- How operational tools can improve safety, increase productivity, and enhance compliance
- Udder Disaster - The Cyber Board Game Everyone's Talking About
- Transforming resident and staff IT experience with an AI Native network – a NSW Aged Care case study
- The Cost of High Attrition: De-Risking Aged Care Staffing
- The Future of Aged Care Tech - Connected Aged Care Application Ecosystem
- Leveraging emerging technologies for long-term financial sustainability in home care

1.40 PANEL DISCUSSION: PROMOTING A WHOLE OF BUSINESS APPROACH TO CYBER RESILIENCE
- Creating more awareness around cyber culture across the entire organisation
- Redefining cyber safety from all sides of technology in line with government regulations and protocols
- Discussing a cross-functional view on cyber security challenges and influencing senior stakeholders on the value of investment

Vish Nair, Head Cyber, Risk & Compliance Business Technology Solutions, BaptistCare NSW
Nadeem Ahmed, Head of Information Technology, James Milson Village
Ling Chan, Head of Portfolio, Engagement and Architecture Information Communication Technology, Baptcare
Kasun Haputhanthri, Head of Infrastructure and Cloud, HammondCare
Moderated by: **Louise Hanna,** General Manager, Cyber Excite

2:20 CASE STUDY: LIFE'S A BREACH: CYBER SURVIVAL GUIDE FOR LEADERS WHO CAN'T AFFORD DOWNTIME
- Five simple but powerful steps that can prevent 80% of incidents without complexity

Craig Archdeacon, General Manager - APAC, Waterstons

2.50 AFTERNOON TEA & NETWORKING

3:10 INTERNATIONAL CASE STUDY: DIGITAL TRANSFORMATION: JOURNEY INTO THE FUTURE OF COMMUNITY CARE

Dr Alan Wong, Chief Operating Officer, St Luke's Eldercare Singapore

3.40 CLOSING REMARKS

3:50 NETWORKING DRINKS

4:50 EVENT END