

LOCAL GOVERNMENT TECHNOLOGY SUMMIT NSW

PUSHING COMMUNITIES FORWARD WITH TECHNOLOGY & INNOVATION

TUESDAY, 13 MAY, 2025
DOLTONE HOUSE, DARLING ISLAND
SYDNEY



SPEAKERS



Sutherland Shire
COUNCIL

Leanne Siveyer
Chief Information Officer



Sunshine Coast
COUNCIL

Dave Burns
Chief Information Officer



Bayside Council
Serving Our Community

Richard Sheridan
Head of City Performance



eurobodalla
shire council

Ayman Essmat
Chief Information Officer



CANTERBURY
BANKSTOWN

Louise O'Donnell
Head of Digital Transformation



camden
council

Hanan Zakaria
Head of IT Strategy & Programs

KEY TOPICS

- Local Government technology priorities to transform citizen experience
- Unpacking the potential for AI across Local Government
- Cybersecurity preparedness & response strategies for safer Communities
- How AI & automated decision-making by Government affect everyday lives?

WHO WILL ATTEND?

- Chief Information Officers
- Chief Technology Officers
- Directors of Corporate Services
- Directors of City Performance
- Heads of Information Technology
- Heads of Community Experience
- Heads of Digital, Strategy & Innovation
- Heads of Business Transformation

SUMMIT AGENDA

TUESDAY, MAY 13TH

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON



9:10 KEYNOTE PRESENTATION

How the Sunshine Coast is leveraging next-gen technology & becoming one of Australia's fastest growing regions

Dave Burns, Chief Information Officer, Sunshine Coast Council

9:40 PANEL DISCUSSION: LOCAL GOVERNMENT TECHNOLOGY PRIORITIES TO TRANSFORM CITIZEN EXPERIENCE

- Developing an impactful tech strategy that links back to business strategy
- Demonstrating the value of investment in technology to key stakeholders and communities
- Improving citizen engagement through digital transformation

Leanne Siveyer, Chief Information Officer, Sutherland Shire Council

Dane Hamilton, Chief Information Officer, Shoalhaven City Council

Louise O'Donnell, Head of Digital Transformation, City of Canterbury Bankstown

Richard Sheridan, Director of City Performance, Bayside Council

10:20 CASE STUDY: LEVERAGING TECHNOLOGY FOR STRATEGIC PLANNING & CITIZEN ENGAGEMENT

10:50 MORNING TEA & NETWORKING



11:20 SIMULATION SCENARIO

Tech Quest to Level Up Local Government Leadership through Innovation

11:40 PANEL DISCUSSION: UNPACKING THE POTENTIAL FOR AI ACROSS LOCAL GOVERNMENT

- Setting up a framework for success in an AI era
- Exploring practical use cases of AI to drive citizen-centric services
- Challenges and areas to consider for ethical usage

Ayman Essmat, Chief Information Officer, Eurobodalla Shire Council

Hanan Zakaria, Head of IT Strategy & Programs, Camden Council

Sharon Bowman, Technology & Transformation Manager, Hornsby Shire Council

12:20 CASE STUDY: OVERCOMING LEGACY INFRASTRUCTURE, REDUCING COSTS & INCREASING OPERATIONAL EFFICIENCIES

12:50 LUNCH & NETWORKING

1:30 INTERACTIVE WORKSHOPS

- A unified digital experience for all: Consolidating platforms for customer & employee engagement
- Leveraging AI to enhance services & improve reliability
- Streamlining revenue management, direct debit payments & ratepayer interactions
- Transforming citizen and staff IT experience in local government with an AI-Native Network
- Revolutionising your Information management operations & protecting sensitive data

2:10 PANEL DISCUSSION: CYBERSECURITY PREPAREDNESS & RESPONSE STRATEGIES FOR SAFER COMMUNITIES

- Core pillars of a cyber defense strategy
- Ensuring a well informed and cyber conscious council and community
- Exploring opportunities for knowledge sharing and collective cyber defence

Tasleem Ullah, ICT Program Manager, Campbelltown City Council

Anthony Collis, IT Manager, Randwick City Council

Richard Cadet, IT Manager, Armidale Regional Council

2:50 CASE STUDY: HOW TO LEVERAGE SMART CITY TECHNOLOGIES TO ENHANCE URBAN EFFICIENCY & CITIZEN ENGAGEMENT

3:20 AFTERNOON BREAK & NETWORKING



3:40 KEYNOTE PRESENTATION

Automated Decision-Making in NSW - How will the Use of AI by State & Local Governments affect Everyday Lives?

Kimberlee Weatherall, Professor of Law - University of Sydney, Chief Investigator - ARC Centre of Excellence for Automated Decision-Making and Society

4:10 CLOSING REMARKS

4:15 NETWORKING DRINKS

5:00 EVENT END