HIGHER EDUCATION TECHNOLOGY SUMMIT

PROGRESSIVE TECHNOLOGY TO INNOVATE STAFF & STUDENT SERVICES

**THURSDAY 27TH MARCH 2025
DOLTONE HOUSE, DARLING ISLAND, SYDNEY**

FOREFRONT
DIGITAL COMMUNITY

SPEAKERS

NUS National University of Singapore

SHUI-MIN TAN
Chief Information Technology Officer

HARVARD UNIVERSITY

KLARA JELINKOVA
Vice President & Chief Information Officer

CAUDIT

GREG SAWYER
Chief Executive Officer

QUT Queensland University of Technology

JACK CROSS
Chief Information Security Officer

THE UNIVERSITY OF QUEENSLAND AUSTRALIA

TABETHA BOZIN
Director, Higher Education Technologies

UNSW

BROOKE WHITE
Deputy Chief Information Officer

KEY TOPICS

- Leading from the front: Accelerating institutional progress through technological development
- Embedding cyber resilience in a vibrant data sharing eco-system
- Building a leading student and staff service experience: The practical integration of AI/ML & Automation
- Unpacking how Harvard University is innovating to meet the demmands of the modern campus

WHO WILL ATTEND?

- Chief Information Officers
- Chief Digital Officers
- Chief Technology Officers
- Heads of Technology
- Heads of Service Delivery
- Heads of Teaching & Learning
- Heads of Strategy & Innovation
- Heads of Cyber Security

#FOREFRONTEVENTS

8:30 REGISTRATION, COFFEE & REFRESHMENTS

9:00 WELCOME REMARKS

9.10 KEYNOTE: UNPACKING HOW HARVARD UNIVERSITY IS INNOVATING TO MEET THE NEEDS OF THE MODERN CAMPUS

Klara Jelinkova, VP & Chief Information Officer, Harvard University (Virtual)

9:40 PANEL DISCUSSION LEADING FROM THE FRONT: ACCELERATING INSTITUTIONAL PROGRESS THROUGH TECHNOLOGICAL DEVELOPMENT

- Nurturing a high performing and innovative culture with effective coaching and development
- Navigating the pace of digital transformation: balancing agility with long term roadmaps
- Breaking down silos to drive holistic and inclusive technological adoption
- Uplifting adaptive change management and digital literacy

Shui-Min Tan, Chief Information Technology Officer, National University of Singapore (Virtual)
Eoghan Hogan, Chief Information Officer, University of Notre Dame
Brooke White, Deputy Chief Information Officer, UNSW
Priya Beling, Director, Information & Technology, Monash College
Moderator: Gordon Bobin, Chief Operating Officer, Australian Institute of Higher Education

10:20 CASE STUDY: REIMAGINING HIGHER EDUCATION THROUGH INNOVATION, SECURITY, AND COLLABORATION

Ross Wood, National Client Director, Higher Education, Sekuro
Kevin Bell, Higher Education Lead, AWS

10:50 MORNING TEA & NETWORKING

11:20 ATTENDEE SPOTLIGHT
In your tables design the campus, including the technology and features

11:50 PANEL DISCUSSION EMBEDDING CYBER RESILIENCE IN A VIBRANT DATA SHARING ECO-SYSTEM

- Uplifting visibility and mitigation of cyber risks in a broad and diverse user network
- Fostering a cyber conscious university culture among all stakeholders
- Implementing resilient data governance policies & procedures
- Devising and practising effective cyber incident response plans to minimise risks and ensure business continuity

Matt Bushby, Chief Executive Officer- Cyber Skills Academy, Macquarie University
Jack Cross, Chief Information Security Officer, QUT
Greg Sawyer, Chief Executive Officer, CAUDIT
Bruce Northcote, Chief Security Officer, University of Adelaide
Moderator: Aaron Jacobs, Principal, Sales Engineer, Sophos

12:30 LUNCH & NETWORKING

1:10 INTERACTIVE WORKSHOPS

- From Cyber Crisis to Continuity: Strengthening Cyber Defences in Higher Education for a Resilient Future
- Transforming student and staff experience with an AI Native network – a NSW Higher Education case study
- Cyber resiliency: Striking the balance between security and function for cloud-native and hybrid universities
- Sustaining digital innovation: empowering students and staff to access the tools they need wherever they are
- Laying the foundations and exploring the use cases for your AI agent journey
- Outpace Competition: Avoid Digital Missteps and Enhance Institutional Success

1:50 PANEL DISCUSSION BUILDING A LEADING STUDENT AND STAFF SERVICE EXPERIENCE: THE PRACTICAL INTEGRATION OF AI/ML & AUTOMATION

- Taking full advantage of automation to streamline services across all business functions
- How to leverage AI & ML infrastructure for institutional outcomes
- Embracing a new era of teaching, learning & testing in higher education institutions
- Assessing the new frontiers of digital services for students and staff

Robyn Latimer, Director of Learning Services, Torrens University
Tabetha Bozin, Director, Higher Education Technologies, University of Queensland
Brett Wiskar, National Manager, Digital Innovation & Change, ACU
Dr. Susan Zhang, Vice Chancellors Senior Fellow, La Trobe University
Moderator: Ben Hancock, Customer Service Automation, NICE

2:30 AFTERNOON TEA

2.40 FIRESIDE CHAT: UNPACKING THE AI LANDSCAPE IN HIGHER EDUCATION: CONSIDERATIONS, IMPLICATIONS AND OPPORTUNITIES

- Michael Theilscher, Professor, Engineering & Computer Science, UNSW
- Tim Maillet, Director Future Learners, UTS

3:10 CLOSING REMARKS

3:20 NETWORKING DRINKS

4:20 EVENT END