

DIGITAL ENERGY & UTILITIES SUMMIT VIC

CONNECTING DIGITAL ENERGY & UTILITY LEADERS ACROSS AUSTRALIA & NEW ZEALAND

TUESDAY, 1ST APRIL, 2025
Q EVENTS BY METROPOLIS,
MELBOURNE



FOREFRONT
EVENTS

SPEAKERS



Sean McGoldrick
Chief Executive Officer



Cameron Geason
General Manager - Operations



Sian Wesley
Head of Service Transformation



Liz Rowland
General Manager - Customer, Community & Strategy



John Barton
Chief Technology Officer



Caroline Williamson
General Manager - Corporate Technology & Data

KEY TOPICS

- Unpacking the Evolving Energy & Utilities Landscape
- The Future of Digital Energy & Utilities - Efficiency, Sustainability & Innovation
- Accelerating Energy & Utilities Transitions through AI & Automation
- Creating a Tailored, Trustworthy & Cost-Effective Customer Journey in a Digital Era

WHO WILL ATTEND?

- Chief Information Officers
- Chief Digital Officers
- Chief Technology Officers
- Heads of Technology
- Heads of Asset Technology
- Heads of Data & Information Management
- Heads of Strategy & Innovation
- Heads of Customer Transformation

#FOREFRONTEVENTS

SUMMIT AGENDA

TUESDAY, 1ST APRIL

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON



9:10 OPENING SESSION

The Biggest Disruptors in Energy & Utilities:
Threats or Opportunities?

9:40 PANEL DISCUSSION: THE FUTURE OF DIGITAL ENERGY & UTILITIES - EFFICIENCY, SUSTAINABILITY & INNOVATION

- Overview of industry trends, innovations, changing customer expectations
- The changing nature of power generations, moving the grid & driving costs down for customers
- Regulatory & compliance hurdles
- Building a business case to demonstrate ROI in technological investments

Evan Giosis, Chief Technology Officer, GloBird Energy

John Barton, Chief Technology Officer, Amber Electric

Cameron Geason, General Manager - Operations, Origin Energy

Moderator: **Michelle Hillman**, Group Manager Customer Excellence, South East Water

10:20 CASE STUDY: POWERING THE FUTURE & DRIVING INNOVATION IN ENERGY & UTILITIES THROUGH DATA & AI

Matt Oostveen, Chief Technology Officer & VP APAC, Pure Storage

10:50 MORNING TEA & NETWORKING

11:20 PANEL DISCUSSION: ACCELERATING ENERGY & UTILITIES TRANSITIONS THROUGH AI & AUTOMATION

- Creating a strategic & scalable AI & automation roadmap to drive efficiencies & value
- Real-life use cases of AI & automation having the most impact
- Embracing smart technology to monitor and manage critical assets and control devices in remote & challenging environments

Serge Ambrose, Head of Digital Technology APAC, MMC

Gerald Dillon, Director of Enterprise Digital Strategy & Services, Solar Victoria

Olivier Petitpierre, General Manager - Digital, Engie

Caroline Williamson, General Manager - Corporate Technology & Data, Jemena

Moderator: **Tennille Cunningham**, Transformation & Governance Manager - Data & Analytics, APA

12:00 CASE STUDY: POWERING PRIVACY ENSURE SECURITY OF CRITICAL AND SENSITIVE DATA WITH DATA ANONYMIZATION

Matthew White, Sales Engineering Manager, Thales

12:30 LUNCH & NETWORKING



1:10 INTERACTIVE WORKSHOPS

- Interconnecting operational and organisational resilience in a Digital Era
- Mastering the Data Frontier: Navigating IT Leadership Challenges with Innovation and Insight
- The Role of Digital Innovation in Accelerating the Energy Transition and Enhancing Operational Resilience
- Aligning Innovation with Customer & Community Needs in Energy & Utilities
- Cross-Team Collaboration for a Net-Zero Future: Aligning Business, Engineering & Tech to Overcome Utility Challenges

2:00 PANEL DISCUSSION: CREATING A TAILORED, TRUSTWORTHY & COST-EFFECTIVE CUSTOMER JOURNEY IN A DIGITAL ERA

- Understanding real time usage through smart metering to drive down cost of bills and provide a better customer experience
- Leveraging insights & data to unlock new propositions & capabilities for customers
- Delivering a personalised experience while building trust and transparency with customers

Sian Wesley, Head of Service Transformation, AGL

Darryn McShane, Head of Product Future Energy, Origin Energy

Liz Rowland, GM Customer, Community & Strategy, South Gippsland Water

Moderator: **Serge Ambrose**, Head of Digital Technology APAC, MMC

2:40 AFTERNOON BREAK & NETWORKING



3:00 KEYNOTE PRESENTATION

Priorities of a CEO - Opportunities & Challenges in the Digital Energy & Utilities Sector in 2025

Sean McGoldrick, Chief Executive Officer, Tas Networks

3:30 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

4:30 EVENT END