DIGITAL ENERGY & UTILITIES SUMMIT VIC

CONNECTING DIGITAL ENERGY & UTILITY LEADERS ACROSS AUSTRALIA & NEW ZEALAND

TUESDAY, 1ST APRIL, 2025
Q EVENTS BY METROPOLIS, MELBOURNE

FOREFRONT EVENTS

SPEAKERS

Sean McGoldrick
Chief Executive Officer
TasNetworks

Cameron Geason
General Manager - Operations
origin

Nicole Wallis
General Manager - Customer Operations Transformation
agl

Liz Rowland
General Manager - Customer, Community & Strategy
South Gippsland Water

John Barton
Chief Technology Officer
amber

Caroline Williamson
General Manager - Corporate Technology & Data
Jemena

KEY TOPICS

- Unpacking the Evolving Energy & Utilities Landscape
- The Future of Digital Energy & Utilities – Efficiency, Sustainability & Innovation
- Accelerating Energy & Utilities Transitions through AI & Automation
- Creating a Tailored, Trustworthy & Cost-Effective Customer Journey in a Digital Era

WHO WILL ATTEND?

- Chief Information Officers
- Chief Digital Officers
- Chief Technology Officers
- Heads of Technology
- Heads of Asset Technology
- Heads of Data & Information Management
- Heads of Strategy & Innovation
- Heads of Customer Transformation

#FOREFRONTEVENTS

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON

9:10 OPENING KEYNOTE
Priorities of a CEO - Opportunities & Challenges in the Digital Energy & Utilities Sector in 2025

Sean McGoldrick, Chief Executive Officer, Tas Networks

9:40 PANEL DISCUSSION: THE FUTURE OF DIGITAL ENERGY & UTILITIES – EFFICIENCY, SUSTAINABILITY & INNOVATION
- Overview of industry trends, innovations, changing customer expectations
- The changing nature of power generations, moving the grid & driving costs down for customers
- Regulatory & compliance hurdles
- Building a business case to demonstrate ROI in technological investments

Evan Giosis, Chief Technology Officer, GloBird Energy
Ashleigh Dalmau, Chief Operating Officer, Clean Energy Council
John Barton, Chief Technology Officer, Amber Electric
Cameron Geason, General Manager - Operations, Origin Energy

10:20 CASE STUDY: MASTERING THE DATA FRONTIER: NAVIGATING IT LEADERSHIP CHALLENGES WITH INNOVATION AND INSIGHT
Matt Oostveen, Chief Technology Officer & VP APAC, Pure Storage

10:50 MORNING TEA & NETWORKING

11:20 SIMULATION SCENARIO
The Digital Energy Grid of 2030

11:40 PANEL DISCUSSION: ACCELERATING ENERGY & UTILITIES TRANSITIONS THROUGH AI & AUTOMATION
- Creating a strategic & scalable AI & automation roadmap to drive efficiencies & value
- Real-life use cases of AI & automation having the most impact
- Embracing smart technology to monitor and manage critical assets and control devices in remote & challenging environments

Serge Ambrose, Head of Digital Technology APAC, MMG
Gerald Dillon, Director of Enterprise Digital Strategy & Services, Solar Victoria
Varun Dewan, Head of Information Systems, Engie
Caroline Williamson, General Manager - Corporate Technology & Data, Jemena

12:20 CASE STUDY: INNOVATIONS & DIGITAL TRANSFORMATION TO BUILD THE GRID OF THE FUTURE

12:50 LUNCH & NETWORKING

1:30 INTERACTIVE WORKSHOPS
- Securing the Grid: Protecting OT & IoT in the Era of Digital Energy
- Cybersecurity & Resilience in the Energy Sector – Leveraging IoT in Energy & Utilities
- Smart Grids and Advanced Metering Infrastructure - How does this work with Sustainable Energy and the Path to Net Zero
- Customer-Centric Digital Experiences – Who are the New Customer Groups & What do they Want?
- Accelerating Innovation for the Energy Transition through Smart Use of Cloud
- Achieving Sustainable Transformation through Best-in-Class Automation

2:10 PANEL DISCUSSION: CREATING A TAILORED, TRUSTWORTHY & COST-EFFECTIVE CUSTOMER JOURNEY IN A DIGITAL ERA
- Understanding real time usage through smart metering to drive down cost of bills and provide a better customer experience
- Leveraging insights & data to unlock new propositions & capabilities for customers
- Delivering a personalised experience while building trust and transparency with customers

Nicole Wallis, General Manager Customer Operations Transformation, AGL
Darryn McShane, Head of Product Future Energy, Origin Energy
Liz Rowland, GM Customer, Community & Strategy, South Gippsland Water

2:50 CASE STUDY: OPPORTUNITIES, CHALLENGES & TECH-ENABLED TRANSFORMATION TRENDS FOR 2025

3:20 AFTERNOON BREAK & NETWORKING

3:40 KEYNOTE PRESENTATION
Learnings from the 2016 South Australian blackout

4:10 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

5:00 EVENT END

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