

AGED CARE TECHNOLOGY SUMMIT NSW

ALIGNING QUALITY OF CARE WITH TECHNOLOGY INVESTMENT

WEDNESDAY, APRIL 2ND, 2025

DOLTONE HOUSE - DARLING ISLAND, SYDNEY



SPEAKERS



Dr Alan Wong
Chief Operating Officer



Mandy Trad
Group Head of IT Systems Development & Delivery



John Staines
Chief Information Officer



Alyson Pearce
Chief Strategy & Innovation Officer



Harry Megalokonomos
General Manager Business and ICT Services



Bijoy Kundu
GM Technology, Information and Business Intelligence



KEY TOPICS

- Adapting to future reforms to enable a fit-for-purpose ICT strategy
- Achieving key priorities from the 2024-2029 data & digital sector plan initiative
- Leveraging meaningful use of technology & innovation to improve the quality of care
- Aligning with cyber security excellence roadmaps & data privacy acts across the sector to remain resilient

WHO WILL ATTEND?

- Chief Executive Officers
- Chief Information Officers
- Heads of IT
- Heads of Data & Digital Technology
- Heads of Innovation
- Heads of Operations
- Heads of Business Transformation

SUMMIT AGENDA

WEDNESDAY, 2ND APRIL 2025

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON

9.10 ATTENDEE SPOTLIGHT

Attendees will work in groups to discuss ways in which they can integrate the 2024-2029 data & digital strategy into their business strategy objectives

9:30 PANEL DISCUSSION: ADAPTING TO FUTURE REFORMS TO ENABLE A FIT-FOR-PURPOSE TECHNOLOGY STRATEGY

- Creating an adaptable and flexible IT strategy to align with upcoming July 2025 regulations
- Discussing how digital transformation & technology capabilities can better support providers with decision-making
- Meeting the future demand for Australia's ageing population across aged care sector through implementation of digital devices & AI enabled tools

Alyson Pearce, Chief Strategy & Innovation Officer, Royal Freemasons' Benevolent Institution

John Staines, Chief Information Officer, Benetas Aged Care

Imtiaz Bhayat, Chief Information Officer, Regis Aged Care

Ian Robinson, Chief Information Officer, Life Without Barriers

Mandy Trad, Group Head of IT Systems & Delivery, IRT

10:10 FIRESIDE CHAT PANEL: ALIGNING STRONG WORKFORCE CAPABILITIES & CUSTOMER EXCELLENCE ACROSS THE AGED CARE SECTOR

10:40 MORNING TEA & NETWORKING

11:00 PANEL DISCUSSION: LEVERAGING THE MEANINGFUL USE OF TECHNOLOGY & INNOVATION TO IMPROVE THE QUALITY OF CARE

- Creating a technology journey roadmap for care providers
- Sharing ways in which IT and innovation can help modernise workforce capabilities and improve resident care outcomes
- Appealing to future demographics by meeting increased demand for digital technology
- Removing administrative burden to focus on additional care services

Brendan Moore, Chief Executive Officer, Evergreen Life Care

Harry Megalokonomos, GM Business & ICT Services, St. Basil's

Bijoy Kundu, GM Technology, Information & Business Intelligence, 3Bridges

Ramesh Raghavan, Digital Innovation & Experience Leader, Uniting

Joe Perricone, IT Manager & Digital Strategy Leader - Aged Care, Salvation Army

Moderated by: Evelina King, Director of Customer Success for APJ, WorkForce Software

11:40 CASE STUDY: THE BENEFIT OF UTILISING ELECTRONIC MEDICATION & A PATIENT PROCEDURE DATABASE

12.10 LUNCH & NETWORKING

1:00 INTERACTIVE WORKSHOPS

- Streamlining aged care operations: Harnessing digital transformation for better outcomes
- Cybersecurity in the modern age: Navigating the ever-changing threat landscape
- Leveraging AI for aged care compliance
- Creating a seamless IT service delivery model across both residential & aged care facilities
- Rethinking application development for a better patient experience
- Using emerging technologies for visible & improved resident & patient care
- Adopting telehealth for improved delivery and health outcomes

1:40 PANEL DISCUSSION: PROMOTING A WHOLE OF BUSINESS APPROACH TO CYBER RESILIENCE

- Creating more awareness around cyber culture across the entire organisation
- Redefining cyber safety from all sides of technology in line with government regulations and protocols
- Discussing a cross-functional view on cyber security challenges and influencing senior stakeholders on the value of investment

Vish Nair, Head Cyber, Risk & Compliance

Business Technology Solutions, BaptistCare NSW

Nadeem Ahmed, Head of Information Technology, James Milson Villages

Ling Chan, Head of Portfolio, Engagement and Architecture Information Communication Technology, Bapcare

Kasun Haputhanthri, Head of Infrastructure and Cloud, HammondCare

Moderated by: **Louise Hanna**, General Manager, Cyber Excite

2:20 CASE STUDY: ALIGNING CYBER SECURITY PRIORITIES WITH THE WIDER BUSINESS OBJECTIVES

2.50 AFTERNOON TEA & NETWORKING

3:10 INTERNATIONAL CASE STUDY: DIGITAL TRANSFORMATION OF AGED CARE SERVICES IN SINGAPORE



Dr Alan Wong, Chief Operating Officer, St Luke's Eldercare Singapore

3.40 CLOSING REMARKS

3:50 NETWORKING DRINKS

5:00 EVENT END
