

HIGHER EDUCATION TECHNOLOGY SUMMIT

PROGRESSIVE TECHNOLOGY TO INNOVATE STAFF & STUDENT SERVICES

THURSDAY 27TH MARCH 2025
DOLTONE HOUSE, DARLING ISLAND,
SYDNEY



SPEAKERS



SHUI-MIN TAN

Chief Information Technology Officer



HARVARD UNIVERSITY



KLARA JELINKOVA

Vice President & Chief Information Officer



GREG SAWYER

Chief Executive Officer



JACK CROSS

Chief Information Security Officer



TABETHA BOZIN

Director, Higher Education Technologies



BROOKE WHITE

Deputy Chief Information Officer

KEY TOPICS

- Leading from the front: Accelerating institutional progress through technological development
- Embedding cyber resilience in a vibrant data sharing eco-system
- Building a leading student and staff service experience: The practical integration of AI/ML & Automation
- Unpacking how Harvard University is innovating to meet the demands of the modern campus

WHO WILL ATTEND?

- Chief Information Officers
- Chief Digital Officers
- Chief Technology Officers
- Heads of Technology
- Heads of Service Delivery
- Heads of Teaching & Learning
- Heads of Strategy & Innovation
- Heads of Cyber Security

SUMMIT AGENDA

THURSDAY 27TH MARCH 2025

8:30 REGISTRATION, COFFEE & REFRESHMENTS

9:00 WELCOME REMARKS

9.10 KEYNOTE: UNPACKING HOW HARVARD UNIVERSITY IS INNOVATING TO MEET THE NEEDS OF THE MODERN CAMPUS

Klara Jelinkova, VP & Chief Information Officer, Harvard University

9:40 PANEL DISCUSSION LEADING FROM THE FRONT: ACCELERATING INSTITUTIONAL PROGRESS THROUGH TECHNOLOGICAL DEVELOPMENT

- Nurturing a high performing and innovative culture with effective coaching and development
- Navigating the pace of digital transformation: balancing agility with long term roadmaps
- Breaking down silos to drive holistic and inclusive technological adoption
- Uplifting adaptive change management and digital literacy

Shui-Min Tan, Chief Information Technology Officer, National University of Singapore

Eoghan Hogan, Chief Information Officer, University of Notre Dame

Brooke White, Deputy Chief Information Officer, UNSW

10:20 CASE STUDY: UNPACKING HOW AI IS TRANSFORMING THE WAY UNIVERSITIES ENGAGE AND EDUCATE THEIR STUDENTS

10:50 SPEED NETWORKING

11:00 MORNING TEA & NETWORKING



11:30 ATTENDEE SPOTLIGHT
IN YOUR TABLES DESIGN THE FUTURE CAMPUS

12:00 PANEL DISCUSSION EMBEDDING CYBER RESILIENCE IN A VIBRANT DATA SHARING ECO-SYSTEM

- Uplifting visibility and mitigation of cyber risks in a broad and diverse user network
- Fostering a cyber conscious university culture among all stakeholders
- Implementing resilient data governance policies & procedures
- Devising and practising effective cyber incident response plans to minimise risks and ensure business continuity

Matt Bushby, Executive Director- Cyber Security Hub, Macquarie University

Jack Cross, Chief Information Security Officer, QUT

Greg Sawyer, Chief Executive Officer, CAUDIT

12:40 PRESENTATION: SECURING HIGHER EDUCATION WITH ZERO TRUST

1:10 LUNCH & NETWORKING



1:50 INTERACTIVE WORKSHOPS

- Discuss the power of security-first, AI networking for agility & robust reliability
- Preparing for CoPilot for Microsoft 365 in the AI era of Higher Education
- Optimising chat bots for student engagement and faculty services
- Exploring the Complete Data Lifecycle: Governance, Security & Sustainability
- Creating the virtual campus: How top universities are innovating their student portals
- Optimising Workforce, Resources, ROI through data-driven and agile planning

2:30 PANEL DISCUSSION BUILDING A LEADING STUDENT AND STAFF SERVICE EXPERIENCE: THE PRACTICAL INTEGRATION OF AI/ML & AUTOMATION

- Taking full advantage of automation to streamline services across all business functions
- How to leverage AI & ML infrastructure for institutional outcomes
- Embracing a new era of teaching, learning & testing in higher education institutions
- Assessing the new frontiers of digital services for students and staff

Robyn Latimer, Director of Learning Services, Torrens University

Tabetha Bozin, Director, Higher Education Technologies, University of Queensland

Brett Wiskar, National Manager, Digital Innovation & Change, ACU

3:10 CASE STUDY: A SMARTER CAMPUS TO PROVIDE INSIGHTS & KNOWLEDGE FOR SEAMLESS EXPERIENCE

3:40 AFTERNOON TEA & NETWORKING



4:00 KEYNOTE: THE ECONOMY OF ALGORITHMS: HOW AI IMPACTS THE FUTURE OF EDUCATION

4:30 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

5:30 EVENT END