LOCAL GOVERNMENT TECHNOLOGY SUMMIT NSW

PUSHING COMMUNITIES FORWARD WITH TECHNOLOGY & INNOVATION

TUESDAY, 13 MAY, 2025
DOLTONE HOUSE, DARLING ISLAND
SYDNEY

FOREFRONT EVENTS

SPEAKERS

Leanne Siveyer
Sutherland Shire COUNCIL
Chief Information Officer

Dave Burns
Sunshine Coast COUNCIL
Chief Information Officer

Richard Sheridan
Bayside Council — Serving Our Community
Head of City Performance

Ayman Essmat
eurobodalla shire council
Chief Information Officer

Louise O'Donnell
CANTERBURY BANKSTOWN
Head of Digital Transformation

Hanan Zakaria
camden council
Head of IT Strategy & Programs

KEY TOPICS

- Local Government technology priorities to transform citizen experience
- Unpacking the potential for AI across Local Government
- Cybersecurity preparedness & response strategies for safer Communities
- How AI & automated decision-making by Government affect everyday lives?

WHO WILL ATTEND?

- Chief Information Officers
- Chief Technology Officers
- Directors of Corporate Services
- Directors of City Performance
- Heads of Information Technology
- Heads of Community Experience
- Heads of Digital
- Heads of Business Transformation

#FOREFRONTEVENTS

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON

9:10 KEYNOTE PRESENTATION
How the Sunshine Coast is leveraging next-gen technology & becoming one of Australia's fastest growing regions

Dave Burns, Chief Information Officer, Sunshine Coast Council

9:40 PANEL DISCUSSION: LOCAL GOVERNMENT TECHNOLOGY PRIORITIES TO TRANSFORM CITIZEN EXPERIENCE
- Developing an impactful tech strategy that links back to business strategy
- Demonstrating the value of investment in technology to key stakeholders and communities
- Improving citizen engagement through digital transformation

Leanne Siveyer, Chief Information Officer, Sutherland Shire Council
Dane Hamilton, Chief Information Officer, Shoalhaven City Council
Louise O'Donnell, Head of Digital Transformation, City of Canterbury Bankstown
Richard Sheridan, Director of City Performance, Bayside Council

10:20 CASE STUDY: LEVERAGING TECHNOLOGY FOR STRATEGIC PLANNING & CITIZEN ENGAGEMENT

10:50 MORNING TEA & NETWORKING

11:20 SIMULATION SCENARIO
Tech Quest to Level Up Local Government Leadership through Innovation

11:40 PANEL DISCUSSION: UNPACKING THE POTENTIAL FOR AI ACROSS LOCAL GOVERNMENT
- Setting up a framework for success in an AI era
- Exploring practical use cases of AI to drive citizen-centric services
- Challenges and areas to consider for ethical usage

Ayman Essmat, Chief Information Officer, Eurobodalla Shire Council
Hanan Zakaria, Head of IT Strategy & Programs, Camden Council
Sharon Bowman, Technology & Transformation Manager, Hornsby Shire Council

12:20 CASE STUDY: OVERCOMING LEGACY INFRASTRUCTURE, REDUCING COSTS & INCREASING OPERATIONAL EFFICIENCEIES

12:50 LUNCH & NETWORKING

1:30 INTERACTIVE WORKSHOPS
- A unified digital experience for all: Consolidating platforms for customer & employee engagement
- Leveraging AI to enhance services & improve reliability
- Streamlining revenue management, direct debit payments & ratepayer interactions
- Transforming citizen and staff IT experience in local government with an AI-Native Network
- Revolutionising your Information management operations & protecting sensitive data

2:10 PANEL DISCUSSION: CYBERSECURITY PREPAREDNESS & RESPONSE STRATEGIES FOR SAFER COMMUNITIES
- Core pillars of a cyber defense strategy
- Ensuring a well informed and cyber conscious council and community
- Exploring opportunities for knowledge sharing and collective cyber defence

Tasleem Ullah, ICT Program Manager, Campbelltown City Council
Anthony Collis, IT Manager, Randwick City Council
Richard Cadet, IT Manager, Armidale Regional Council

2:50 CASE STUDY: HOW WE CAN LEVERAGE SMART CITY TECHNOLOGIES TO ENHANCE URBAN EFFICIENCY & CITIZEN ENGAGEMENT

3:20 AFTERNOON BREAK & NETWORKING

3:40 KEYNOTE PRESENTATION
Automated Decision-Making in NSW - How will the Use of AI by State & Local Governments affect Everyday Lives?

Kimberlee Weatherall,
- **P**rofessor of Law - University of Sydney,
- Chief Investigator - ARC Centre of Excellence for Automated Decision-Making and Society

4:10 CLOSING REMARKS

4:15 NETWORKING DRINKS

5:00 EVENT END