

RETAIL SUPPLY CHAIN & FULFILMENT SUMMIT NSW

LEVERAGING INNOVATION FOR MORE RESILIENT SUPPLY CHAINS

TUESDAY OCTOBER 22, 2024

DOLTONE HOUSE - DARLING ISLAND, SYDNEY



SPEAKERS



Super Retail Group

Darren Wedding
Chief Supply Chain Officer



R. M. WILLIAMS
EST. 1932, AUSTRALIA

Tara Moses
Chief Operating Officer



Simone Causer
VP Merchandise Planning



Michael Davey-Sutherland
Head of Fulfillment Development & Network Design



SHONAJOY

Danielle Millar
Chief Operating Officer



Pepijn Koenekoop
National Supply Chain Manager

KEY TOPICS

- Aligning customer needs and stakeholders perspectives to drive supply chain resilience
- Creating value in supply chain to enable long term business success
- Supporting accurate decision-making through merchandise planning & Forecasting
- Delivering supply chain projects to create lasting and positive impact to adapt to change

WHO WILL ATTEND?

- Heads of Supply Chain
- Heads of Logistics
- Heads of Demand & Merchandise Planning
- Heads of Warehouse Management
- Heads of Operations
- Heads of Fulfillment

SUMMIT AGENDA

TUESDAY, OCTOBER 22

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON



9:10 ATTENDEE SPOTLIGHT

Key priorities & strategies for 2025 retail supply chain

9:40 OPENING DISCUSSION: ALIGNING CUSTOMER NEEDS AND STAKEHOLDERS PERSPECTIVES TO DRIVE SUPPLY CHAIN RESILIENCE

- Leading teams through current retail challenges and navigating changes in the business
- Balancing BAU as well as thinking about future supply chain continuous improvement journey
- Stakeholder engagement on different levels & communication on business priorities
- Building up resilience & discussing changes across the customer landscape

Tara Moses, Chief Operating Officer, RM. Williams

Danielle Millar, Chief Operating Office, Shona Joy

Christopher Howard, Chief Operating Officer, Eco Outdoor

Darren Wedding, Chief Supply Chain Officer, Super Retail Group

John Lennon, General Manager Operations & Production, Cue Clothing

Moderated by: **Matthew Addley**, Director Strategy, INFOR

10:20 CASE STUDY: THE FUTURE OF CONSUMER-CENTRIC DELIVERY TO POWER THE NEXT WAVE OF ECOMMERCE

David McLean, Founder & CEO, Hubbed

10:50 MORNING TEA & NETWORKING



11:10 GROUP INTERACTIVE ACTIVITY

Designing a customer-centric supply chain fulfillment roadmap of 2050

11:30 PANEL DISCUSSION: CREATING VALUE IN SUPPLY CHAIN TO ENABLE LONG TERM BUSINESS SUCCESS

- Navigating around current cost challenges
- Planning ahead for future disruptions: from sourcing of raw material & textiles to manufacturing & warehouse stock overflow
- Defining a benchmark for supply chain excellence
- Increasing capabilities & efficiency through robust supply chain network design in DC, OFC

Michael Davey-Sutherland, Head of Fulfillment Development & Network Design, Ikea

Peter Hodsdon, Head of Supply Chain Network & Solutions, Metcash

Anthony Njenga, Supply Director, Diageo

Jay Dixit, Head of Supply Chain, De'Longhi Australia

Moderated by: **Sean Ledbury**, Head of Sales and Consulting ANZ, Swisslog

12:10 FIRE SIDE CHAT CASE STUDY: FULFILLMENT AT THE SPEED OF CURIOSITY: UNRAVELLING RETAIL DATA

Jay Daley, Head of Product Marketing, Shippit

12:40 LUNCH & NETWORKING



1:20 INTERACTIVE WORKSHOPS

- Agility through Supply Chain Planning: Navigating Demand Shifts in Retail Market Headwinds
- Creating an inter-connected supply chain through actionable data-insights
- Effectively managing warehouse management projects in a retail supply chain setting
- Overcoming challenges in demand & merchandise planning and optimising accurate decision-making
- Stronger together: Engaging trading partners & suppliers for a collective success

2:00 PANEL DISCUSSION: SUPPORTING ACCURATE DECISION-MAKING THROUGH MERCHANDISE PLANNING & FORECASTING

- Understanding changes in consumer behaviour & merchandise seasonality to increase predictability
- Navigating inventory overflow & stock markdown culture during slow consumer spend periods
- Increasing accuracy across forecasting & demand planning to support positive sales growth outcomes
- Using actionable data & insights to collaborate with stakeholders & rest of the business

Simone Causer, VP of Planning and Inventory, PetCircle

Alberto Miranda, Head of Demand & Inventory Planning, WHSmiths

Alice Champion, General Manager Logistics & Fulfillment, Lush Cosmetics

Emma Chapman, Head of Planning, YD

2:40 CASE STUDY: RETAIL 3PL: RETAIL CUSTOMER CENTRIC CASE STUDIES

Simi Taumalolo, Chief Operating Officer, B Dynamic

3:10 AFTERNOON TEA & NETWORKING

3:30 KEYNOTE: DIGITIZING SUPPLY CHAIN: A CASE STUDY OF SOUL ORIGIN

- Challenges and solutions in the retail service industry
- Digitization and Supply Chain Transformation

Pepijn Koenekoop, National Supply Chain Manager, Soul Origin

3:50 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

4:30 EVENT END