

HIGHER EDUCATION TECHNOLOGY SUMMIT

PROGRESSIVE TECHNOLOGY TO INNOVATE STAFF & STUDENT SERVICES

THURSDAY 27TH MARCH 2025
DOLTONE HOUSE, DARLING ISLAND,
SYDNEY



SPEAKERS



SHUI-MIN TAN

Chief Information Technology Officer



HARVARD UNIVERSITY



KLARA JELINKOVA

Vice President & Chief Information Officer



CRAIG MUTTON

Chief Digital Officer & Vice President



JACK CROSS

Chief Information Security Officer



TABETHA BOZIN

Director, Higher Education Technologies



BROOKE WHITE

Deputy Chief Information Officer

KEY TOPICS

- Leading from the front: Accelerating institutional progress through technological development
- Embedding cyber resilience in a vibrant data sharing eco-system
- Building a leading student and staff service experience: The practical integration of AI/ML & Automation
- Unpacking how Harvard University is innovating to meet the demands of the modern campus

WHO WILL ATTEND?

- Chief Information Officers
- Chief Information Security Officers
- Chief Technology Officers
- Heads of IT
- Heads of Technology
- Heads of Cybersecurity
- Heads of Automation & Innovation

SUMMIT AGENDA

THURSDAY 27TH MARCH 2025

8:30 REGISTRATION, COFFEE & REFRESHMENTS

9:00 WELCOME REMARKS

9.10 KEYNOTE: UNPACKING HOW HARVARD UNIVERSITY IS INNOVATING TO MEET THE NEEDS OF THE MODERN CAMPUS

Klara Jelinkova, VP & Chief Information Officer, Harvard University

9:40 PANEL DISCUSSION LEADING FROM THE FRONT: ACCELERATING INSTITUTIONAL PROGRESS THROUGH TECHNOLOGICAL DEVELOPMENT

- Nurturing a high performing and innovative culture with effective coaching and development
- Navigating the pace of digital transformation: balancing agility with long term roadmaps
- Breaking down silos to drive holistic and inclusive technological adoption
- Uplifting adaptive change management and digital literacy

Shui-Min Tan, Chief Information Technology Officer, National University of Singapore

Eoghan Hogan, Chief Information Officer, University of Notre Dame

Craig Mutton, Chief Digital Officer & Vice President, University of Canberra

Brooke White, Deputy Chief Information Officer, UNSW

10:20 CASE STUDY: UNPACKING HOW AI IS TRANSFORMING THE WAY UNIVERSITIES ENGAGE AND EDUCATE THEIR STUDENTS

10:50 SPEED NETWORKING

11:00 MORNING TEA & NETWORKING



11:30 ATTENDEE SPOTLIGHT
IN YOUR TABLES DESIGN THE FUTURE CAMPUS

12:00 PANEL DISCUSSION EMBEDDING CYBER RESILIENCE IN A VIBRANT DATA SHARING ECOSYSTEM

- Uplifting visibility and mitigation of cyber risks in a broad and diverse user network
- Fostering a cyber conscious university culture among all stakeholders
- Implementing resilient data governance policies & procedures
- Devising and practising effective cyber incident response plans to minimise risks and ensure business continuity

Dali Kaafar, Executive Director- Cyber Security Hub, Macquarie University

Jack Cross, Chief Information Security Officer, QUT

Neil Brahmvar, Deputy Cyber Program Director, ANU

12:40 PRESENTATION: SECURING HIGHER EDUCATION WITH ZERO TRUST

1:10 LUNCH & NETWORKING



1:50 INTERACTIVE WORKSHOPS

- Discuss the power of security-first, AI networking for agility & robust reliability
- Preparing for CoPilot for Microsoft 365 in the AI era of Higher Education
- Optimising chat bots for student engagement and faculty services
- Exploring the Complete Data Lifecycle: Governance, Security & Sustainability
- Creating the virtual campus: How top universities are innovating their student portals
- Optimising Workforce, Resources, ROI through data-driven and agile planning

2:30 PANEL DISCUSSION BUILDING A LEADING STUDENT AND STAFF SERVICE EXPERIENCE: THE PRACTICAL INTEGRATION OF AI/ML & AUTOMATION

- Taking full advantage of automation to streamline services across all business functions
- How to leverage AI & ML infrastructure for institutional outcomes
- Embracing a new era of teaching, learning & testing in higher education institutions
- Assessing the new frontiers of digital services for students and staff

Robyn Latimer, Director of Learning Services, Torrens University

Tina Barclay, Senior Manager, Education Design, Innovation & Assessment, University of Sydney

Tabetha Bozin, Director, Higher Education Technologies, University of Queensland

Brett Wiskar, National Manager, Digital Innovation & Change, ACU

3:10 CASE STUDY: A SMARTER CAMPUS TO PROVIDE INSIGHTS & KNOWLEDGE FOR SEAMLESS EXPERIENCE

3:40 AFTERNOON TEA & NETWORKING



4.00 KEYNOTE: THE ECONOMY OF ALGORITHMS: HOW AI IMPACTS THE FUTURE OF EDUCATION

4:30 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

5:30 EVENT END