FRAUD & FINANCIAL CRIME SUMMIT NSW

THE MOST ESTABLISHED COMMUNITY FOR FRAUD & FINCRIME LEADERS ACROSS AUSTRALIA & NEW ZEALAND

THURSDAY, 20 FEBRUARY 2025
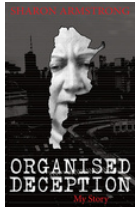**SYDNEY**

FOREFRONT EVENTS

SPEAKERS

SHARON ARMSTRONG
Scam Survivor, Author, Advocate for Justice

CATHERINE ELLIS
Executive Director, Risk, Strategy & Customer Support

PAUL JEVTOVIC
Chief Financial Crime Risk & Group MLRO

TONY MCCLEMENT
Head of Group Security & Investigations

JAMES ROBERTS
General Manager - Group Fraud Managment Services

RITU BHANDARI
General Manager - Financial Crime

KEY TOPICS

- Futureproofing Against the Rise of Fraud in 2025
- Measuring, Monitoring & Quantifying the Impact of a Counter-Fraud Culture
- Advancing Australia's Approach to Financial Crime
- Firsthand Experience from a Romance Scam Victim

WHO WILL ATTEND?

- Heads of Fraud
- Heads of Financial Crime
- Heads of Risk
- Heads of KYC
- Heads of AML
- Heads of Investigations

#FOREFRONTEVENTS

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON

9:10 OPENING KEYNOTE FIRESIDE CHAT
Fighting Back Against Today's Scammer -
A Banking Perspective

James Roberts, General Manager - Group Fraud
Managment Services, Commonwealth Bank

9:40 PANEL DISCUSSION:
**FUTURE-PROOFING AGAINST THE RISE OF FRAUD IN
2025 - A UNITED ECOSYSTEM EFFORT**

- An overview of the rapidly evolving fraud landscape
  in Australia
- Cross-industry perspectives on the Scams Code
  Framework
- Latest advancements in fraud detection & responses
- Fraud prevention strategies for 2025

Tony McClement, Head of Group Security &
Investigations, Woolworths
Paul Jevtovic, Chief Financial Crime Risk & Group MLRO,
NAB
Jayde Richmond, General Manager, National Anti-Scam
Centre
John Ford, Deputy Commissioner, ATO

**10:20 CASE STUDY: A HOLISTIC APPROACH TO SCAM
DETECTION**

Shane Burnett, Senior Solutions Architect, SAS

10:50 SPEED NETWORKING

11:00 MORNING TEA & NETWORKING

11:30 PANEL DISCUSSION:
**MEASURING, MONITORING & QUANTIFYING THE IMPACT
OF A COUNTER-FRAUD CULTURE**

- Crafting a fit-for-purpose fraud strategy that aligns
  with your organisation's values
- Fostering a culture of integrity
- Creating & implementing an effective fraud control
  framework
- Integrating conduct & culture monitoring into a risk
  management framework
- Data collection, analysis & reporting to evidence a
  counter-fraud culture

Catherine Ellis, Executive Director - Risk, Strategy &
Customer Support, Service NSW
Tim Meagher, Head of Global Investigations APAC, Uber
Marc Fogg, Head of Investigations & Whistleblowing,
The Lottery Corporation
Amelia Limbrick, Customer Security and Investigations
Manager, TPG Telecom

**12:10 CASE STUDY: FINANCIAL CRIME IN THE DIGITAL
AGE: TRENDS, TACTICS, AND COUNTERMEASURES**

12:40 LUNCH & NETWORKING

1:20 INTERACTIVE WORKSHOPS

- Exploring the intersection of AI & financial crime:
  Risks and opportunities
- Sharing scam intervention triumphs & behind the
  scenes success stories
- Investigative fraud techniques, analytics &
  intelligence for finding truth in a digital world
- Emerging fraud trends & mitigation strategies for the
  digital age
- The importance of cross-industry collaboration in the
  fight against fraud

2:00 PANEL DISCUSSION:
**ADVANCING AUSTRALIA'S APPROACH TO FINANCIAL
CRIME: FROM COMPLIANCE EXERCISE TO EFFECTIVE
OUTCOMES**

- Keeping on top of ever-changing legislations &
  reforms
- Mitigating financial crime through KYC, Due
  Diligence & control monitoring
- Committing a zero-appetite culture towards bribery
  & corruption

Yogesh Kulkarni, GM - Financial Crime, Regulatory
Compliance, Privacy & Fraud Risk Audit,
Commonwealth Bank
Richard Storey, General Manager - Risk & Compliance,
Group AMLCO, Tabcorp
Amber King, Global Financial Crime - Executive Director,
Morgan Stanley
Ritu Bhandari, General Manager - Financial Crime,
The Star Entertainment Group

**2:40 CASE STUDY: UNMASKING SYNTHETIC IDENTITY &
DEEPFAKE FRAUD: STRATEGIES TO COMBAT THE
GROWING THREAT**

3:10 AFTERNOON BREAK & NETWORKING

3:30 CLOSING KEYNOTE FIRESIDE CHAT
Surviving a Romance Scam, Imprisonment in
Argentina to Becoming a Scam Victim Advocate:
This is Her Story

Sharon Armstrong,
Survivor of a Sophisticated Romance Scam, Author,
Motivational Speaker & Advocate for Justice

4:00 CLOSING REMARKS FOLLOWED BY NETWORKING
DRINKS

5:00 EVENT END

FOREFRONT
EVENTS

#FOREFRONTEVENTS