

DIGITAL WORKPLACE SUMMIT NSW

AUSTRALIA'S MOST
ESTABLISHED WORKPLACE
SUMMIT FOR TECHNOLOGY
LEADERS

WEDNESDAY, 18TH SEPTEMBER, 2024

DOLTONE HOUSE, DARLING ISLAND
SYDNEY, NSW



SPEAKERS



SafetyCulture

JAMES SIMPSON

Chief Technology Officer



JANIS DUNNICLIFF

Head of Legal, Technology,
Enterprise & Digital



Coca-Cola EUROPACIFIC
PARTNERS

DEAN JACKSON

Director, Global P&C Digital
Experience



BINGO
INDUSTRIES

HEATHER MCDERMOTT

Head of PMO - IT



ANZ

PANKAJ ARYA

Domain Lead - Employee
Experience



**The Lottery
Corporation**

CAOIMHE MULHALL

Head of Technology -
Corporate Systems

KEY TOPICS

- A strategic path to a top-tier digital workplace experience
- Driving efficiency through platform optimisation to maximise value
- The practical integration and structural impact of AI on collaboration, innovation and personalisation

WHO WILL ATTEND?

- Heads of Digital Workplace
- Heads of Enterprise Technology
- Heads of Workplace Technology
- Heads of End User Services
- Heads of Internal Communications

#FOREFRONTEVENTS

SUMMIT AGENDA

WEDNESDAY 18TH SEPTEMBER

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON

Chairperson: James Dellow, Digital Workplace Thought Leader



9:10 ATTENDEE SPOTLIGHT

Adapting the digital workspace to accommodate the changing nature of work

9:40 PANEL DISCUSSION - A STRATEGIC PATH TO A WORLD-CLASS DIGITAL WORKPLACE EXPERIENCE

- Transforming digital workplace experience to elevate engagement and address digital fatigue
- Accommodating diverse working styles and accessibility needs

Caoimhe Mulhall, Head of Technology - Corporate Systems, The Lottery Corporation

Oliver Sebastian, Director of Information Technology (CIO), Landcom

Dean Jackson, Director, Global P&C Digital Experience, Coca Cola Europacific Partners

Christopher Lois, Head of People Experience and People Operations, Lion Co

Moderator: Cyrus Sajadi, Forefront Events

10:20 CASE STUDY: DATA MANAGEMENT - THE BACKBONE TO YOUR AI JOURNEY

Danny Beck, Senior Marketing Manager ANZ, Lenovo

10:50 SPEED NETWORKING

11:00 MORNING TEA

11:20 PANEL DISCUSSION: THE PRACTICAL INTEGRATION & STRUCTURAL IMPACT OF AI ON COLLABORATION, INNOVATION AND PERSONALISATION

- Practical use cases of AI introduction into workplace processes and workflows
- Understanding the transformative impact of AI on workforce structures and organisational dynamics
- Analysing evolving platforms and the tools employees can leverage for improved productivity and creativity

Pankaj Arya, Domain Lead Employee Experience, ANZ Bank

Andrew Bakhsh, Head of IT, Australia, GenesisCare

Janis Dunncliffe, Head of Legal, Technology, Enterprise & Digital, Westpac

Moderator: James Dellow, Digital Workplace Thought Leader

12:00 CASE STUDY: EMBRACING DIGITAL CHANGE: NURTURING YOUR WORKFORCE TOWARDS DIGITAL DEXTERITY

Damon Zemanek, Regional Director Australia & NZ, Whatfix

12:30 LUNCH & NETWORKING

1:20 INTERACTIVE WORKSHOPS

- Leveraging the Transformative Impact AI will have on the digital workplace
- Streamlining Operations with collaborative work management
- Overcoming the challenges and barriers to effective Digital Workplace governance

2:00 PANEL DISCUSSION: STREAMLINING TOOLS FOR A MORE COHESIVE DIGITAL WORKING EXPERIENCE AND CONNECTED WORKFORCE

- Driving efficiency through platform optimisation to maximise value
- Implementing uniform processes to promote consistency and productivity

Heather McDermott, Head of PMO-IT, Bingo Industries

Kimberley Morrison, Associate Client Operations, Aurecon

Marc Pelusi, A/Director Service Delivery, ECU, Web & Application Development, Sydney Local Health District

Moderator: James Dellow, Digital Workplace Thought Leader

2:40 CASE STUDY: PRACTICAL FIRST STEPS TO LEVERAGING AI FOR DATA INSIGHTS & INTELLIGENT DECISION-MAKING.

Paul Lamb, VP & General Manager ANZ, Iron Mountain

3:10 AFTERNOON TEA & NETWORKING

3:30 CLOSING KEYNOTE: HOW TRANSFORMATIVE TECH RESHAPES EMPLOYEE BEHAVIOR AND WORKPLACE DYNAMICS

James Simpson, Chief Technology Officer, SafetyCulture

4:00 CLOSING REMARKS AND NETWORKING DRINKS

5:10: EVENT END
