

FRAUD & FINANCIAL CRIME SUMMIT VIC

THE MOST ESTABLISHED COMMUNITY FOR FRAUD & FINCRIME LEADERS ACROSS AUSTRALIA & NEW ZEALAND

THURSDAY, 22 AUGUST, 2024
MARVEL STADIUM,
MELBOURNE



SPEAKERS



TRACY HALL

Scam & Intimate Fraud Survivor



CHRIS SHEEHAN

General Manager - Group Investigations



JANE EDWARDS

Executive Manager - Fraud Management & Investigations



RADEK STOPKA

Head of Customer Intelligence & Due Diligence



MIA GARLICK

Senior Regional Director - Policy



BRENT FISHER

General Manager Investigations & Intelligence



KEY TOPICS

- Cross Industry Collaboration in Fighting the War Against Scams
- Crafting a Resilient Fraud & Financial Crime Strategy Through Integrity & Operational Efficiency
- Unifying Forces Through Collaboration, Automation & Innovation
- First Hand Experience from a Romance Scam Victim

WHO WILL ATTEND?

- Heads of Fraud
- Heads of Financial Crime
- Heads of Risk
- Heads of KYC
- Heads of AML
- Heads of Investigations

SUMMIT AGENDA

THURSDAY, AUGUST 22

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON



9:10 ATTENDEE SPOTLIGHT

How is the rise of scams impacting organisations today?

9:40 PANEL DISCUSSION: FIGHTING THE WAR AGAINST SCAMS

- An overview of the rapidly evolving scam landscape in Australia
- Cross-industry collaboration in the war against scams
- Strategies for combatting online fraud

Mia Garlick, Senior Regional Director - Policy, Meta
Stephanie Tonkin, CEO, Consumer Action Law Centre
Elise Muhlheim, Head of Financial Crime Control & Fraud, OFX

Dan Johnson, Head of Product, Caleb & Brown
Moderator: **Christian Frain**, Director, Solutions Engineering- APJ, Transmit Security

10:20 CASE STUDY - A HOLISTIC APPROACH TO SCAM DETECTION

Shane Burnett, Senior Business Solutions Advisor, SAS Institute

10:50 SPEED NETWORKING

11:00 MORNING TEA & NETWORKING

11:30 PANEL DISCUSSION: CRAFTING A RESILIENT FRAUD & FINANCIAL CRIME STRATEGY THROUGH INTEGRITY & OPERATIONAL EFFICIENCY

- What does a fit for purpose fraud strategy look like?
- Initiatives & strategies to foster a culture of integrity, create awareness & educate
- Improving controls & operational processes to understand vulnerabilities
- Data centricity across the whole enterprise

Jane Edwards, Executive Manager - Fraud Management & Investigations, nbn

Radek Stopka, Head of Customer Intelligence & Due Diligence, Crown Resorts

Chee Hian Lim, General Manager, Internal Audit & Risk, Jemena

Chris Sheehan, General Manager - Group Investigations, NAB

Moderator: **Dan Johnson**, Head of Product, Caleb & Brown

12:10 CASE STUDY: CATCH ME IF YOU CAN: DOCUMENT FRAUD IN A DIGITAL WORLD

Sean Quagliani, CEO, Fortiro

12:40 LUNCH & NETWORKING

1:20 INTERACTIVE WORKSHOPS

- The balance between collaboration & competition when it comes to innovative approaches to financial crime prevention
- Investigative fraud techniques, analytics & intelligence for finding truth in a digital world
- Creating & nurturing a culture of integrity for an informed workforce & solid first line of defence
- Opportunities, challenges & risks associated with the Government's proposed Trust Exchange Digital ID scheme
- Strengthening fraud defences through internal audit, controls & assessments

2:00 PANEL DISCUSSION: UNIFYING FORCES THROUGH COLLABORATION, AUTOMATION & INNOVATION

- Overcoming the disparity between gaps in technological capabilities
- Leveraging automation to enhance efficiency, accuracy, and scalability
- The importance of data sharing and collaboration among financial institutions, regulatory bodies, and law enforcement agencies

Damon Gribble, Digital Fraud Detection & Prevention Lead, Up

Kereni Abrahamama, Compliance, Loss Prevention & Investigations, 7-Eleven

Brent Fisher, General Manager Investigations & Intelligence, Racing Victoria

Moderator: **Elise Muhlheim**, Head of Financial Crime Control & Fraud, OFX

2:40 CASE STUDY: AMPLIFYING PROTECTION & INTEGRITY THROUGH WHISTLEBLOWER HOTLINES

Nicholas Fisher, CEO, Polonious Systems

3:10 AFTERNOON BREAK & NETWORKING

3:30 KEYNOTE PRESENTATION

LESSONS IN SCAMS & INTIMATE FRAUD FROM A CON MAN'S LAST VICTIM

Tracy Hall,

The last victim of one of the world's most prolific con men, Hamish McLaren, shares her story & explores the devastating impact scams & fraud have both financially and emotionally on victims

4:00 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

5:00 EVENT END

#FOREFRONTEVENTS