

DIGITAL WORKPLACE SUMMIT NSW

AUSTRALIA'S MOST
ESTABLISHED WORKPLACE
SUMMIT FOR TECHNOLOGY
LEADERS

WEDNESDAY, 18TH SEPTEMBER, 2024

DOLTONE HOUSE, DARLING ISLAND
SYDNEY, NSW



SPEAKERS



SafetyCulture

JAMES SIMPSON

Chief Technology Officer



JANIS DUNNICLIFF

Head of Legal, Technology,
Enterprise & Digital



Coca-Cola EUROPACIFIC
PARTNERS

DEAN JACKSON

Director, Global P&C Digital
Experience



BINGO
INDUSTRIES

HEATHER MCDERMOTT

Head of PMO - IT



ANZ

PANKAJ ARYA

Domain Lead - Employee
Experience



**The Lottery
Corporation**

CAOIMHE MULHALL

Head of Technology -
Corporate Systems

KEY TOPICS

- A strategic path to a top-tier digital workplace experience
- Driving efficiency through platform optimisation to maximise value
- The practical integration and structural impact of AI on collaboration, innovation and personalisation

WHO WILL ATTEND?

- Heads of Digital Workplace
- Heads of Enterprise Technology
- Heads of Workplace Technology
- Heads of End User Services
- Heads of Internal Communications

#FOREFRONTEVENTS

SUMMIT AGENDA

WEDNESDAY 18TH SEPTEMBER

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON



9:10 ATTENDEE SPOTLIGHT

Adapting the digital workspace to accommodate the changing nature of work

9:40 PANEL DISCUSSION - A STRATEGIC PATH TO A WORLD-CLASS DIGITAL WORKPLACE EXPERIENCE

- Transforming digital workplace experience to elevate engagement and address digital fatigue
- Accommodating diverse working styles and accessibility needs

Caoimhe Mulhall, Head of Technology - Corporate Systems, The Lottery Corporation

Oliver Sebastian, Director of Information Technology (CIO), Landcom

Dean Jackson, Director, Global P&C Digital Experience, Coca Cola Europacific Partners

Christopher Lois, Head of People Experience and People Operations, Lion Co

10:20 CASE STUDY: OPTIMISING REMOTE WORK WITH SEAMLESS & CONSISTENT DIGITAL EMPLOYEE EXPERIENCE

10:50 SPEED NETWORKING

11:00 MORNING TEA

11:20 PANEL DISCUSSION: THE PRACTICAL INTEGRATION & STRUCTURAL IMPACT OF AI ON COLLABORATION, INNOVATION AND PERSONALISATION

- Practical use cases of AI introduction into workplace processes and workflows
- Understanding the transformative impact of AI on workforce structures and organisational dynamics
- Analysing evolving platforms and the tools employees can leverage for improved productivity and creativity

Pankaj Arya, Domain Lead Employee Experience, ANZ Bank

Andrew Bakhsh, Head of IT, Australia, GenesisCare

Jun Hee Ra, Head of Solution Design and Delivery, NSW Health

Janis Dunncliffe, Head of Legal, Technology, Enterprise & Digital, Westpac

12:00 CASE STUDY: PROMOTING TEAMWORK & PRODUCTIVITY FOR A MORE DYNAMIC & EFFICIENT WORKPLACE

12:30 LUNCH & NETWORKING

1:20 INTERACTIVE WORKSHOPS

- Enhancing efficiency and optimisation in enterprise technology stacks
- Empowering the workforce with accessible data analytics capabilities
- Utilising digital communication tools for effective ways of working
- Creating immersive and inclusive collaboration experiences through advanced meeting technologies
- Leveraging AI to drive workforce capabilities
- Enhanced performance and efficient remediation through secure remote access
- Collaboration in the cloud: Utilising cloud to its full potential

2:00 PANEL DISCUSSION: STREAMLINING TOOLS FOR A MORE COHESIVE DIGITAL WORKING EXPERIENCE AND CONNECTED WORKFORCE

- Driving efficiency through platform optimisation to maximise value
- Implementing uniform processes to promote consistency and productivity

Ryder Hampton, Head of Technology Foundational Services and Digital Workplace, Pepper Money

Heather McDermott, Head of PMO-IT, Bingo Industries

Sarah Gracie, Global Manager of HR Technology, BlueScope

2:40 CASE STUDY: ALIGNING IT SERVICES WITH THE NEEDS OF THE BUSINESS TO ENSURE THE DELIVERY OF HIGH-QUALITY, COST-EFFECTIVE SERVICES TO END-USERS

3:10 AFTERNOON TEA & NETWORKING

3:30 CLOSING KEYNOTE: HOW TRANSFORMATIVE TECH RESHAPES EMPLOYEE BEHAVIOR AND WORKPLACE DYNAMICS

James Simpson, Chief Technology Officer, SafetyCulture

4:00 CLOSING REMARKS AND NETWORKING DRINKS

5:10: EVENT END
