

LOCAL GOVERNMENT TECHNOLOGY SUMMIT VIC

PUSHING COMMUNITIES FORWARD WITH TECHNOLOGY AND INNOVATION

TUESDAY, NOVEMBER 12TH, 2024

MARVEL STADIUM
MELBOURNE, AUSTRALIA

SPEAKERS



SAM STANTON

Director Corporate Strategy & Business Improvement



BRENDAN CLIFFORD

Chief Information Officer



TAMMY SMITH

Chief Executive Officer



ANTHONY BRITTAIN

Chief Information Officer



SHWETA BABBAR

Director Customer, Innovation and Arts



AJAY RAVINDRAN

Head of Technology (CIO)

KEY TOPICS

- Assessing the importance of corporate & technology leadership strategies in local government
- Technology as a tool to transform local government services & citizen experience
- Effectively managing digital transformation in local government
- Maximising cyber defence capabilities in local government

WHO WILL ATTEND?

- Chief Information Officers
- Chief Technology Officers
- Directors of Corporate Services
- Heads of Information Technology
- Heads of Community Experience
- Heads of Digital
- Heads of Business Transformation/Strategy
- Heads of Operations

SUMMIT AGENDA

TUESDAY 12TH NOV. 2024

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON



9:10 ATTENDEE SPOTLIGHT

In your tables, respond to the activity on the screen

9:40 PANEL DISCUSSION: ASSESSING THE IMPORTANCE OF CORPORATE & TECHNOLOGY LEADERSHIP STRATEGIES IN LOCAL GOVERNMENT

- Unpacking good practice in IT Governance
- Communicating the value of technology to key stakeholders
- Managing expanding portfolios with limited resources
- Balancing internal IT projects and managing digital service delivery

Anthony Brittain, Chief Information Officer, City of Greater Geelong

Shweta Babbar, Director Customer Innovation & Arts, Frankston City Council

Brendan Clifford, Chief Information Officer, Hume City Council

10:20 CASE STUDY: THE STRATEGIC IMPACT OF AI ON YOUR ORGANISATION

10:50 SPEED NETWORKING

11:00 MORNING TEA & NETWORKING

11:30 PANEL DISCUSSION: TECHNOLOGY AS A TOOL TO TRANSFORM LOCAL GOVERNMENT SERVICES & CITIZEN EXPERIENCES

- Transforming cloud strategies to enhance IT delivery
- Evaluating SaaS and its impact on councils
- Changing the expectations and outcomes for citizens through digital technology

Sam Stanton, Director Corporate Strategy and Business Improvement, Mornington Peninsula Shire

Kellie Vise, Director Customer and Corporate Affairs, Glen Eira City Council

Ajay Ravindran, Head of Technology (CIO), Melton City Council

Tammy Smith, CEO, Yarriambiack Shire Council

12:10 CASE STUDY: QUICK WINS TO REALISE VALUE - USE CASES FOR LOCAL GOVERNMENT TO DELIVER GREAT EXPERIENCES TO CITIZENS

12:40 LUNCH & NETWORKING



1:30 INTERACTIVE WORKSHOPS

- Streamlining revenue management, direct debit payments and ratepayer interactions
 - Transforming citizen and staff IT experience in local government with an AI-native network
 - A unified digital experience for all: Consolidating platforms for customer & employee engagement
 - Unpacking the use cases for AI in the public sector: research from over 900 CIO's across APAC
 - Revolutionising your information management operations and protecting sensitive data
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2:10 PANEL DISCUSSION: MAXIMISING CYBER DEFENCE CAPABILITIES IN LOCAL GOVERNMENT

- Enhancing network security with spend prioritisation
- Ensuring a well informed and cyber conscious council and community
- Exploring opportunities for knowledge sharing and collective cyber defence

Lalitha Koya, Chief Information Officer, City of Darebin

Jan Spinder, Chief Information Officer, Yarra Ranges Council

Tim Syratt, Head of Cyber Security, Knox City Council

2:50 CASE STUDY: SECURING LOCAL GOVERNMENT WITH ZERO TRUST

3:20 AFTERNOON BREAK & NETWORKING

3:40 KEYNOTE PRESENTATION: LEVERAGING TECHNOLOGY FOR STRATEGIC PLANNING AND COMMUNITY ENGAGEMENT IN LOCAL GOVERNMENT

Tim Dawson, Head of Innovation Practice, City of Melbourne

4:10 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

5:10 EVENT END
