

CPS 230 SUMMIT VIC

STRENGTHENING YOUR
OPERATIONAL RISK &
RESILIENCE PRACTICES

WEDNESDAY JULY 24TH, 2024

ZINC FEDERATION SQUARE,
MELBOURNE VIC



SPEAKERS



PATRICK ASHKETTLE

Chief Risk Officer



PETER WHITELAW

Executive General Manager, Resilience
Risk



JULIA PRYOR

Chief Risk Officer



SANDRA BARNS

General Manager - Risk technology, Data
and Cyber Security



Commonwealth Bank

SARAH SIMPSON

Executive Manager Operational
Resilience



SALMAN IKRAM UL HAQ

Head of Risk

KEY TOPICS

- Navigating the evolving operational risk & resilience landscape
- Uplifting and advancing critical operations & business continuity plans
- Strengthening service provider oversight, management & relationships
- Strategies for implementation & key learnings from the journey so far
- Next steps to ensure compliance readiness

WHO WILL ATTEND?

- Chief Risk Officers
- Chief Compliance Officers
- Heads of Risk & Compliance
- Heads of Operational Risk
- Heads of Third Party Risk
- CPS 230 Program Directors

SUMMIT AGENDA

WEDNESDAY, 24TH JULY 2024

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON



9:10 ATTENDEE SPOTLIGHT

Discuss top priorities with 12 months to go

9:40 PANEL DISCUSSION : THE EVOLVING OPERATIONAL RISK & RESILIENCE LANDSCAPE: LEARNINGS & NEXT STEPS

- CPS 230: an opportunity for enterprise-wide, process uplift
- Different interpretations of APRA's operational risk management requirements
- Communicating investment in CPS 230 to the Board & wider business
- Engaging stakeholders & aligning views on criticality and significance for effective implementation

Patrick Ashkettle, Chief Risk Officer, Bank Australia

Sandra Barns, General Manager Risk, Technology, Data and Cyber Security, Judo Bank

Peter Whitelaw, Executive General Manager, Resilience Risk, NAB

Sarah Simpson, Executive Manager Operational Resilience, Commonwealth Bank

Moderator: **Sam O'Brien**, VP Sales, Archer

10:20 SPEAKER PRESENTATION: A FRAMEWORK FOR RESILIENCE: A STRATEGIC APPROACH AND BEST PRACTICES

Harry Chichadjian, APAC Team Lead Industry Advisory & Financial Services, Splunk

10:50 SPEED NETWORKING

11:00 MORNING TEA & NETWORKING

11:30 PANEL DISCUSSION : UPLIFTING & ADVANCING CRITICAL OPERATIONS & BUSINESS CONTINUITY

- Halfway through the proactive transition period: Key takeaways & lessons learned
- Next steps for critical operations & tolerance levels
- Approaching scenario testing for business continuity processes
- Ensuring a collaborative approach to implementation & management

Hayley Pope, Executive Manager - Governance, First Super

Salman Ikram ul Haq, Head of Risk, Medibank

Sarah Britt, Head of Head of BCM & Regulatory Affairs, BT Financial

Luke Mahoney, CPS230 Operational Risk Lead, AustralianSuper

12:10 CASE STUDY : 2024 OPERATIONAL RESILIENCE OUTLOOK: BUILDING A DATA-DRIVEN & BENCHMARK BACKED STRATEGY

Andrew Lingley, Manager, Ansarada

12:40 LUNCH & NETWORKING



1:30 INTERACTIVE WORKSHOPS

- Reacting quickly, consistently & effectively in a crisis: Preparation is key
- Identifying your critical operations & crafting a robust business continuity plan
- Accelerate control testing & streamline audits for strategic oversight & decision making
- Ensure adherence with changing regulatory obligations to manage risk, increase efficiency, & produce better business outcomes

2:10 PANEL DISCUSSION : STRENGTHENING SERVICE PROVIDER OVERSIGHT, MANAGEMENT & RELATIONSHIPS

- Bespoke vs. one-size-fits-all approaches to service provider compliance
- Understanding risks & controls for assessing 4th & 5th party providers
- Key considerations for contract re-negotiations & relationship maintenance

Julia Pryor, Chief Risk Officer, AMP

Rowena Ritchie, Senior Project Manager CPS 230, Insignia Financial

Adam Swanwick, Senior Risk and Compliance Partner, TelstraSuper

2:50 CASE STUDY : THE CHANGING ROLE OF TECHNOLOGY AND EMERGENCE OF AI IN OPERATIONAL RISK MANAGEMENT

Jerome Nyssan, Chief Strategy Officer, ReadNow

3:20 AFTERNOON BREAK & NETWORKING

3:40 KEYNOTE PRESENTATION : FOSTERING A CULTURE OF RISK & RESILIENCE & NAVIGATING BUSINESS CONTINUITY THROUGH TIMES OF UNCERTAINTY

Charlotte Mills, Chief Risk Officer, Department of Justice & Community Safety

4:10 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

5:10 EVENT END