

RETAIL SUPPLY CHAIN & FULFILMENT SUMMIT NSW

LEVERAGING INNOVATION FOR MORE RESILIENT SUPPLY CHAINS

TUESDAY OCTOBER 22, 2024

DOLTONE HOUSE - DARLING ISLAND, SYDNEY



SPEAKERS



Super Retail Group

Darren Wedding
Chief Supply Chain Officer



R. M. WILLIAMS
EST. 1932. AUSTRALIA

Tara Moses
Chief Operating Officer



Simone Causer
Head of Merchandise Planning



Metcash

Peter Hodsdon
Head of Supply Chain Network & Solutions



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Danielle Millar
Chief Operating Officer



Pepijn Koenekoop
National Supply Chain Manager

KEY TOPICS

- Aligning customer needs and stakeholders perspectives to drive supply chain resilience
- Creating value in supply chain to enable long term business success
- Supporting accurate decision-making through merchandise planning & Forecasting
- Delivering supply chain projects to create lasting and positive impact to adapt to change

WHO WILL ATTEND?

- Heads of Supply Chain
- Heads of Logistics
- Heads of Demand & Merchandise Planning
- Heads of Warehouse Management
- Heads of Operations
- Heads of Fulfilment

SUMMIT AGENDA

TUESDAY, OCTOBER 22

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON



9:10 ATTENDEE SPOTLIGHT

Discussing customer-centric fulfillment

9:40 OPENING DISCUSSION: ALIGNING CUSTOMER NEEDS AND STAKEHOLDERS PERSPECTIVES TO DRIVE SUPPLY CHAIN RESILIENCE

- Leading teams through current retail challenges and navigating changes in the business
- Balancing BAU as well as thinking about future supply chain continuous improvement journey
- Stakeholder engagement on different levels & communication on business priorities
- Building up resilience & discussing changes across the customer landscape

Tara Moses, Chief Operating Officer, RM. Williams

Danielle Millar, Chief Operating Office, Shona Joy

Christopher Howard, Chief Operating Officer, Eco Outdoor Furniture

Darren Wedding, Chief Supply Chain Officer, Super Retail Group

John Lennon, General Manager Operations & Production, Cue Clothing

10:20 CASE STUDY: THE FUTURE OF CONSUMER-CENTRIC DELIVERY TO POWER THE NEXT WAVE OF ECOMMERCE

10:50 SPEED NETWORKING

11:00 MORNING TEA & NETWORKING

11:30 PANEL DISCUSSION: CREATING VALUE IN SUPPLY CHAIN TO ENABLE LONG TERM BUSINESS SUCCESS

- Navigating around current cost challenges
- Planning ahead for future disruptions: from sourcing of raw material & textiles to manufacturing & warehouse stock overflow
- Defining a benchmark for supply chain excellence in project delivery
- Increasing capabilities & efficiency through robust supply chain network design in DC, OFC

Nhung Tran, Head of Logistics & Supply Chain, Accent Group

Peter Hodsdon, Head of Supply Chain Network & Solutions, Metcash

Anthony Njenga, Supply Director, Diageo

Jay Dixit, Head of Supply Chain, De'Longhi Australia

12:10 FIRE SIDE CHAT CASE STUDY: FULFILLMENT AT THE SPEED OF CURIOSITY: UNRAVELLING RETAIL DATA

12:40 LUNCH & NETWORKING



1:20 INTERACTIVE WORKSHOPS

- Effective use of Great Data & AI in Supply Chain
- Approaching change management in supply chain: Best practices
- Current state of play – have you “maxed out” your supply chain efficiency?
- Leading a supply chain team in a warehouse project environment
- How to increase inventory visibility and reduce fulfillment complexity and costs
- Creating a unified supply chain strategy to build more flexibility

2:00 PANEL DISCUSSION: SUPPORTING ACCURATE DECISION-MAKING THROUGH MERCHANDISE PLANNING & FORECASTING

- Understanding changes in consumer behaviour & merchandise seasonality to increase predictability
- Navigating inventory overflow & stock markdown culture during slow consumer spend periods
- Increasing accuracy across forecasting & demand planning to support positive sales growth outcomes
- Using actionable data & insights to collaborate with stakeholders & rest of the business

Alberto Miranda, Head of Demand & Inventory Planning, WHSmiths

Alice Champion, General Manager Logistics & Fulfillment, Lush Cosmetics

Emma Chapman, Head of Merchandise Planning, Marquee Retail Group

Simone Causer, Head of Merchandise Planning, PetCircle

2:40 CASE STUDY: DEMAND PLANNING WITH AI: THE BENEFITS AND DOWNSIDES

3:10 AFTERNOON TEA & NETWORKING

3:30 KEYNOTE: DIGITAL SUPPLY CHAIN - DELIVERING A PROJECT TO CREATE LASTING IMPACT

- Supply Chain project management tips in 2024
- Stakeholder engagement & business partnering
- Product quality & service to customer

Pepijn Koenekoop, National Supply Chain Manager, Soul Origin

3:50 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

4:30 EVENT END