

LOCAL GOVERNMENT TECHNOLOGY SUMMIT NSW

PUSHING COMMUNITIES FORWARD WITH TECHNOLOGY AND INNOVATION

WEDNESDAY, JUNE 12TH 2024

DOLTONE HOUSE DARLING ISLAND, SYDNEY, AUSTRALIA



SPEAKERS



Ingrid McAlpin

Chief Digital & Information Officer



Michael Mamo

General Manager



Daniel Thoroughgood

Group Manager, Governance and Information Services



Hailie Ryzak

Director of Strategy & Corporate Services



Jane Howard

Head of ICT



Luke Harvey

Director of Corporate

KEY TOPICS

- Assessing the importance of corporate & technology leadership strategies in local government
- Technology as a tool to transform local government services & citizen experience
- Effectively managing digital transformation in local government
- Maximising cyber defence capabilities in local government

WHO WILL ATTEND?

- CIO/CTO
- Directors of Corporate Services
- Heads of Information Technology
- Heads of Community Experience
- Heads of Digital
- Heads of Business Transformation/Strategy
- Heads of Operations

SUMMIT AGENDA

WEDNESDAY, JUNE 12TH

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON



9:10 ATTENDEE SPOTLIGHT

DISCUSSING STRATEGIES TO IMPROVE COLLABORATION IN LOCAL GOVERNMENT

9:40 PANEL DISCUSSION: ASSESSING THE IMPORTANCE OF CORPORATE & TECHNOLOGY LEADERSHIP STRATEGIES IN LOCAL GOVERNMENT

- Unpacking good practice in IT Governance
- Communicating the value of technology to key stakeholders
- Managing expanding portfolios with limited resources
- Balancing internal IT projects and managing digital service delivery

Hailie Ryzak, Director of Strategy & Corporate Services, Blue Mountains City Council

Michael Mamo, General Manager, Strathfield Council

Ingrid McAlpin, Chief Digital & Information Officer, City of Wollongong

10:20 PRESENTATION: WHAT IS THE IQ OF A SMART CITY?

10:50 SPEED NETWORKING

11:00 MORNING TEA & NETWORKING

11:30 PANEL DISCUSSION: MAXIMISING CYBER DEFENCE CAPABILITIES IN LOCAL GOVERNMENT

- Enhancing network security with spend prioritisation
- Ensuring a well informed and cyber conscious council and community
- Exploring opportunities for knowledge sharing and collective cyber defence

Jane Howard, Head of ICT, Penrith City Council

Peter John, Manager Digital, Queanbeyan-Palerang Regional Council

Vince O'Carroll, IT Operations Manager, Central Coast Council

Anthony Collis, Information Management and Technology Manager, Randwick City Council

12:10 CASE STUDY: QUICK WINS TO REALISE VALUE - USE CASES FOR LOCAL GOVERNMENT TO DELIVER GREAT EXPERIENCES TO CITIZENS

Sol Rabinowicz, CEO, Premier Contact Point

Anthony Morton, Customer Service Leader, Tweed Shire Council

12:40 LUNCH & NETWORKING



1:30 INTERACTIVE WORKSHOPS

- Streamlining Revenue Management, Direct Debit Payments and Ratepayer Interactions
 - A new era for digital services: Tailoring innovation strategies without disrupting operations or budgets
 - Transforming citizen and staff IT experience in local government with an AI-Native Network
 - Simplifying the growing connectivity needs
 - Doing more with less, consolidating cyber tools for improved visibility and efficiency
 - Tailoring office 365 to the unique demands of your council and it's workforce
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2:10 PANEL DISCUSSION: TECHNOLOGY AS A TOOL TO TRANSFORM LOCAL GOVERNMENT SERVICES & CITIZEN EXPERIENCE

- Transforming cloud strategies to enhance IT delivery
- Evaluating SaaS and its impact on councils
- Changing the expectations and outcomes for citizens through digital technology

Luke Harvey, Director Corporate, North Sydney Council

Daniel Thoroughgood, Group Manager Governance & Information Services, Kempsey Shire Council

Shaun Correy, Manager Business Systems and Solutions, Tamworth Regional Council

2:50 CASE STUDY: TRANSCENDING SECURITY: CYBERSECURITY AS THE BACKBONE OF BUSINESS REINVENTION AND RESILIENCE

Prashanth Sree, Head of Enablement APJ, Zscaler

3:20 AFTERNOON TEA & NETWORKING

3:40 KEYNOTE: EFFECTIVELY MANAGING DIGITAL TRANSFORMATION IN LOCAL GOVERNMENT

Tom Gao, Chief Technology & Digital Services Officer, City of Sydney

4:00 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

5:00 END OF EVENT
