

WORKPLACE SUMMIT SINGAPORE

BRINGING TOGETHER
PEOPLE, PLACE &
TECHNOLOGY TO ENABLE
THE FUTURE OF WORK

WEDNESDAY, APRIL 24TH, 2024

THE ORCHARD HOTEL,
SINGAPORE



SPEAKERS



LAKS LAKSHMANAN LAKSHMANAN

Executive Director, Head of Enterprise Design



ADITYA SHARMA

Director, Digital Workplace Virtualisation, Strategy & Innovation



ALVIN KANG

Deputy Director, Digital Workplace



SUMAN THIAGARAJAN

Director, Future Workplace



VIVEKK SEHGAL

Associate Director, Workplace



ANDREW ALLDIS

Global Head of Workplace Effectiveness

KEY TOPICS

- Driving productivity, collaboration & engagement
- Removing friction & creating seamless experiences in the workplace
- Predictions, influences & implications for the future of work & the workplace
- Aligning workplace & workforce strategy to drive organisational goals
- Defining a high performing workplace

WHO WILL ATTEND?

- Heads of Digital Workplace
- Heads of Workplace Technology
- Heads of Enterprise Technology
- Heads of End User Services
- Heads of Employee Experience
- Heads of Workplace

SUMMIT AGENDA

WEDNESDAY, 24TH APRIL 2024

9:00 REGISTRATION, COFFEE & NETWORKING

9:30 WELCOME REMARKS FROM CHAIRPERSON

9:40 PANEL DISCUSSION : SHAPING THE FUTURE OF WORK: KEY PREDICTIONS, INFLUENCES & IMPLICATIONS

- Exploring the trends shaping the future of work & changing employee expectations
- Defining a future workplace that supports unique organisational requirements
- Opportunities for improving workforce & workplace efficiencies with emerging tech

Goki Muthusamy, Senior Vice President, People, Visa

Suman Thiagarajan, Director, Future Workplace, Prudential Assurance Company

Anuradha Banerjee, Program Director, Global Real Estate & Workplace, APAC, The Coca Cola Company

Moderator: **Fabrizio Pettazzi**, Head of Office & Industry Segment, APAC, Signify

10:20 CASE STUDY: WORKPLACE DATA, WHAT'S THE POINT?

Alex Birch, Co-Founder & CEO, XY Sense

10:50 SPEED NETWORKING

11:00 MORNING TEA & NETWORKING

11:30 INTERACTIVE WORKSHOPS

- How to leverage comprehensive user experience insights to optimise your workspace
 - How to harness the power of AI for a personalised workspace
 - Insights from Formula 1: Navigating digital transformation for an empowered workforce
 - Workplace transformation in 2024: Critical considerations for leaders
 - Adherence VS Fairness: Exploring different approaches to flexible work arrangements
 - Exploring top challenges & priorities for workplace & workspace leaders
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12:10 PANEL DISCUSSION : BRIDGING TECH & PLACE: REMOVING FRICTION TO CREATE SEAMLESS EXPERIENCES

- Increasing adoption of new tech & streamlining implementation
- Meeting the diverse needs of employees & facilitating access to the right tools
- Streamlining platforms for cohesive digital working experiences & a connected workforce

Murali Krishna Maddala, Regional Leader, Corporate Business Technology, ASPAC, Johnson & Johnson

Laks Lakshmanan Lakshmanan, Executive Director, Head of Enterprise Design, DBS Bank

Bill Jones, Global Workplace & Corporate Real Estate Manager, Maxeon

Moderator: **Christopher Lim**, President, AV Division, ESCO

12:50 CASE STUDY : PAVING THE WAY TO A DIGITAL WORKPLACE

Ari Nadin, Solutions Director – Asia Pacific & Japan, Lenovo

1:20 LUNCH & NETWORKING

2:10 PANEL DISCUSSION : DRIVING COLLABORATION, PRODUCTIVITY & ENGAGEMENT IN A HIGH PERFORMING WORKPLACE

- What does a high performing workplace look like in the context of your organisation?
- Enhancing collaboration & productivity with digital workplace tools & dynamic spaces
- Metrics for measuring success, monitoring and gaining insights after implementation

Aditya Sharma, Director, Digital Workplace Virtualization, Strategy & Innovation, S&P Global

Alvin Kang, Deputy Director, Digital Workplace Engagement, GovTech

Andrew Aldis, Global Head, Workplace Effectiveness, Standard Chartered Bank

Moderator: **Robert Findlay**, Director - Head of Asia, Smartsheet

2:50 CASE STUDY : HOW AI IS RESHAPING HR SERVICE AND THE EMPLOYEE EXPERIENCE

Stace Chow, Senior Manager Solutions Consultant, Zendesk

3:20 AFTERNOON BREAK & NETWORKING

3:40 KEYNOTE PRESENTATION : THE NEW WORKPLACE STRATEGY - INSIGHTS INTO SINGTELS RECENT MOVE

Vivekk Sehgal, Associate Director, Workplace, Singtel

4:10 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

5:00 EVENT END

#FOREFRONTEVENTS