

RETAIL SUPPLY CHAIN & FULFILMENT SUMMIT VIC

LEVERAGING INNOVATION FOR MORE RESILIENT SUPPLY CHAINS

THURSDAY APRIL 18, 2024
ZINC FEDERATION SQUARE
MELBOURNE



SPEAKERS



John Bacon

General Manager Supply Chain



Phillip Irvine

General Manager - Supply Chain and Transformation



SCANLAN THEODORE

Dana Hamilton

Head of Merchandise & Planning



Gavin Watson

Chief Supply Chain Officer



Catherine Ferguson

Head of Merchandise Planning



Sian Johnson

Head of Inventory Planning

KEY TOPICS

- Discussing the importance of strong demand planning & sales forecasting strategies in the current retail climate
- Creating a world-class supply chain structure to drive business value
- Measuring continuous improvement & operational excellence in warehouse management

WHO WILL ATTEND?

- Heads of Supply Chain
- Heads of Logistics
- Heads of Demand & Merchandise Planning
- Heads of Warehouse Management
- Heads of Operations
- Heads of Fulfilment

SUMMIT AGENDA

THURSDAY, APRIL 18

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON

Rakesh Bandipelli, VIC & TAS State Director, SCLAA



9:10 ATTENDEE SPOTLIGHT

Meeting customer's expectations both in store and online in 2024

9:40 OPENING PANEL: SUPPORTING ACCURATE DECISION-MAKING THROUGH MERCHANDISE PLANNING & FORECASTING

- Understanding changes in consumer behaviour & merchandise seasonality to increase predictability
- Navigating inventory overflow & stock markdown culture during slow consumer spend periods
- Increasing accuracy across forecasting & demand planning to support positive sales growth outcomes
- Using actionable data & insights to collaborate with stakeholders & rest of the business

Catherine Ferguson, Head of Merchandise Planning, Florsheim

Cathy Tran, Head of Forecasting & Planning, Booktopia

Dana Hamilton, Head of Merchandise & Planning, Scanlan Theodore

Sian Johnson, Head of Inventory Planning, Quad Lock

Moderated by: Greg Roche, Infor

10:20 CASE STUDY: THE FUTURE OF CONSUMER-CENTRIC DELIVERY TO POWER THE NEXT WAVE OF ECOMMERCE

Rob Hango-Zada, Co-founder and Joint CEO, Shippit

10:50 SPEED NETWORKING

11:00 MORNING TEA & NETWORKING

11:30 PANEL DISCUSSION: CREATING VALUE THROUGH SUPPLY CHAIN TO DRIVE LONG TERM BUSINESS SUCCESS

- Leading the business through change to achieve wider business objectives
- Increasing capabilities through robust supply chain network design
- Discussing best practices on stakeholder engagement & supply chain transformation
- Driving cost efficiency & productivity across CDC's and OFC' projects

Gavin Watson, Chief Supply Chain Officer, Fantastic Furniture

Peter Fouskarinis, Group General Manager, Supply Chain, Brand Collective

Phillip Irvine, General Manager - Supply Chain and Transformation, Kmart & Target

John Bacon, General Manager Supply Chain, Reject Shop

Moderated by: Tony Horn, Executive General Manager Operations, Profectus Group

12:10 FIRE SIDE CHAT CASE STUDY: FULFILLMENT AT THE SPEED OF CURIOSITY: UNRAVELLING RETAIL DATA

Andrew Costello, National General Manager, PLUSpak
Lyndon Apthorpe, Senior Value Optimization Advisor, Domo

12:40 LUNCH & NETWORKING



1:20 INTERACTIVE WORKSHOPS

- Great AI needs Great Data: A Supply Chain Perspective
- Approaching change management in supply chain: Best practices
- Current state of play – have you “maxed out” your supply chain efficiency?
- Leading your supply chain teams through warehouse automation projects
- How to increase inventory visibility and reduce fulfillment complexity and costs
- Creating a unified supply chain strategy to build flexibility & customer excellence

2:00 PANEL DISCUSSION: TAKING STEPS TO ACHIEVE OPERATIONAL EXCELLENCE IN LOGISTICS & SUPPLY CHAIN

- Adapting to the impact of inflation on supply chain & tackling challenges ahead
- Discovering ways to drive towards continuous improvement & operational excellence
- Driving productivity & efficiency across business through data-driven decision making
- Collaborating on operational & sustainability KPI's with 3PL's & suppliers and partners

Matt Bowers, General Manager Supply Chain, Fila

Kate Nelson, Head of Operational Excellence, Catch.com.au

Mark Hewitt, Head Of Logistics And Service & Repair, Godfreys

Moderated by: Rakesh Bandipelli, VIC & TAS State Director, SCLAA

2:40 AFTERNOON TEA & NETWORKING

3:00 KEYNOTE PRESENTATION: BUILDING A CUSTOMER CENTRIC RETAIL DISTRIBUTION NETWORK

Daniel Ahmadi, Head of Logistics & Distribution, Koala Living

3:30 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

4:30 EVENT END