

CPS 230 SUMMIT NSW

STRENGTHENING YOUR
OPERATIONAL RISK &
RESILIENCE PRACTICES

THURSDAY, 11TH APRIL, 2024
DOLTONE HOUSE,
HYDE PARK
SYDNEY, NSW



SPEAKERS



DAN CLARKE
Chief Resilience Officer



PAUL AUGLYS
Chief Security Officer



IZABEL GRECO
General Manager - Prudential,
Risk Strategy & Compliance



JONATHAN REDFERN
Executive - Control &
Process Management



FAHMI HOSAIN
Chief Risk Officer



KATHRYN PERSON
Head of Specialised Regulatory
Change Implementation

KEY TOPICS

- Navigating the Evolving Operational Risk & Resilience Landscape
- Adapting your Critical Operations & Business Continuity Plan for Customer Operations through a Digital Era
- Strengthening Service Provider Oversight, Management & Relationships
- Strategies for Implementation

WHO WILL ATTEND?

- Chief Risk Officers
- Chief Compliance Officers
- Heads of Risk & Compliance
- Heads of Operational Risk
- Heads of Third Party Risk
- CPS 230 Program Directors

SUMMIT AGENDA

THURSDAY, 11TH APRIL

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON



9:10 ATTENDEE SPOTLIGHT
What are the top priorities on your CPS 230 roadmap with 15 months to go?

9:40 PANEL DISCUSSION: NAVIGATING THE EVOLVING OPERATIONAL RISK & RESILIENCE LANDSCAPE

- An overview of the changing operational risk landscape in Australia
- Different views on APRA's operational risk management requirements
- Communicating investment in CPS 230 to the Board & wider business
- CPS 230: an opportunity for enterprise-wide, process uplift

Dan Clarke, Chief Resilience Officer, Commonwealth Bank

Fahmi Hosain, Chief Risk Officer, Future Super

Cloe Reece, Chief Risk Officer, Clearview

Paul Auglys, Chief Security Officer, Westpac

Moderator: Sam O'Brien, VP Sales, Archer

10:20 CASE STUDY: MITIGATING RISK THROUGH EFFECTIVE DATA SECURITY CONTROLS

Sampanna Baidya, Strategic Account Director, Thales

10:50 SPEED NETWORKING

11:00 MORNING TEA & NETWORKING

11:30 PANEL DISCUSSION: ADAPTING YOUR CRITICAL OPERATIONS & BUSINESS CONTINUITY PLAN FOR CUSTOMER OPERATIONS THROUGH A DIGITAL ERA

- Identifying critical operations in your organisation & process mapping
- Considering process ownership for critical operations
- Approaching scenario testing for business continuity processes

Jonathan Redfern, Executive - Control & Process Management, NAB

Alex Xenos, Head of Enterprise Risk & Compliance, Avenue Bank

Bill Wong, Head of Strategic Excellence, Allianz

Raj Suryanarayan, Head of Risk Management, Avanti Mutual

Moderator: Darren Jacobs, Chief Product Officer, Readinow

12:10 CASE STUDY: 2024 OPERATIONAL RESILIENCE OUTLOOK: BUILDING A DATA-DRIVEN & BENCHMARK-BACKED STRATEGY

Andrew Lingley, Marketing Manager, Ansarada

12:40 LUNCH & NETWORKING



1:20 INTERACTIVE WORKSHOPS

- Strategies to consolidate process knowledge to enable CPS230 compliance
- Resilience through joint collaboration: Aligning your board and three lines of defence for CPS230 success
- Operational Risk Management Frameworks
- Identifying & managing material service providers to your organisation
- Promoting a positive risk culture and embedding sound risk management practices across your organisation
- CPS 230 a case study: How nib is setting up for success

2:00 PANEL DISCUSSION: STRENGTHENING SERVICE PROVIDER OVERSIGHT, MANAGEMENT & RELATIONSHIPS

- The changing nature of service providers since the latest release of APRA guidance
- Scope for identifying & managing 3rd parties
- Understanding risks & controls for assessing 4th & 5th party providers
- Key considerations for contract re-negotiations

Izabel Greco, General Manager - Prudential, Risk Strategy & Compliance, TAL

Lizia Ward, Third Party Risk Manager, QBE

Kathryn Person, Head of Specialised Regulatory Change Implementation, Rest

Glenn Becker, Chief Risk Officer, Teachers Mutual Bank Limited

Moderator: Jenny Hu, Head of Central Compliance Australia, Citibank

2:40 AFTERNOON BREAK & NETWORKING

3:00 CRO KEYNOTE Q&A SESSION: FOSTERING A CULTURE OF RISK & RESILIENCE & NAVIGATING BUSINESS CONTINUITY THROUGH TIMES OF UNCERTAINTY

Poppy Fassos, Chief Risk Officer, Optus

Guy Harding, Chief Risk Officer, NGM Group

3:30 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

4:30 EVENT ENDS