# **RETAIL SUPPLY** CHAIN & **FULFILMENT SUMMIT VIC**

LEVERAGING INNOVATION FOR MORE RESILIENT SUPPLY **CHAINS** 

**THURSDAY APRIL 18, 2024** ZINC FEDERATION SQUARE **MELBOURNE** 



## **SPEAKERS**



REJECT SHOP

**Fantastic Furniture** 

**General Manager Supply Chain** 



**Gavin Watson** 

**Chief Supply Chain Officer** 



General Manager - Supply Chain and Transformation



Catherine Ferguson

**Head of Merchandise Planning** 



Dana Hamilton

Head of Merchandise & Planning





Sian Johnson

**Head of Inventory Planning** 

## **KEY TOPICS**

- · Discussing the importance of strong demand planning & sales forecasting strategies in the current retail climate
- Creating a world-class supply chain structure to drive business value
- Measuring continuous improvement & operational excellence in warehouse management

## WHO WILL ATTEND?

- Heads of Supply Chain
- Heads of Logistics
- Heads of Demand & Merchandise Planning
- Heads of Warehouse Management
- Heads of Operations
- Heads of Fulfilment

# **SUMMIT AGENDA**

THURSDAY, APRIL 18

#### 8:30 REGISTRATION, COFFEE & NETWORKING

#### 9:00 WELCOME REMARKS FROM CHAIRPERSON

Rakesh Bandipelli, Vice President, SCLAA



#### 9:10 ATTENDEE SPOTLIGHT

Discussing top challenges for supply chain leaders in retail starting with the business year of 2024

# 9:40 OPENING PANEL: SUPPORTING ACCURATE DECISION-MAKING THROUGH PLANNING & FORECASTING

- Understanding changes in consumer behaviour & merchandise seasonality to increase predictability
- Navigating inventory overflow & stock markdown culture during slow consumer spend periods
- Increasing accuracy across forecasting & demand planning to support positive sales growth outcomes
- Using actionable data & insights to collaborate with stakeholders & rest of the business

**Catherine Ferguson**, Head of Merchandise Planning, Florsheim

**Cathy Tran**, Head of Forecasting & Planning, Booktopia **Dana Hamilton**, Head of Merchandise & Planning, Scanlan Theodore

Sian Johnson, Head of Inventory Planning, Quad Lock

# 10:20 CASE STUDY: DRIVING THE COST DOWN IN RETAIL SHIPPING AND LOGISTICS

**Rob Hango-Zada**, Co-founder and Joint CEO Shippit

### 10:50 MORNING TEA & NETWORKING

### 11:20 PANEL DISCUSSION: CREATING VALUE THROUGH SUPPLY CHAIN TO DRIVE LONG TERM BUSINESS SUCCESS

- Leading the business though change to achieve wider business objectives
- Increasing capabilities through robust supply chain network design
- Discussing best practices on stakeholder engagement & supply chain transformation
- Driving cost efficiency & productivity across CDC's and OFC' projects

**Gavin Watson**, Chief Supply Chain Officer, Fantastic Furniture

**Phillip Irvine**, General Manager - Supply Chain and Transformation, Kmart & Target

**John Bacon**, General Manager Supply Chain, Reject Shop

Karem Esqueda, Head of Logistics, Country Road

12:00 CASE STUDY: AUTOMATING CDC & OFC TO INCREASE SPEED, EFFICIENCY & CAPACITY

#### 12:30 LUNCH & NETWORKING



### 1:20 INTERACTIVE WORKSHOPS

- Managing cost in transport & 3PL logistics
- Connecting supplier data & freight volumes
- Uplifting sustainable outcomes though packaging
- Upstream and downstream collaboration

# 2:00 PANEL DISCUSSION: ACHIEVING END-TO-END OPERATIONAL EXCELLENCE IN LOGISTICS

- Reducing the impact inflation on supply chain & operations
- Driving productivity & efficiency across business through data-driven decision making
- Collaborating on operational & sustainability KPI's with 3PL's & suppliers and partners

Matt Bowers, General Manager Supply Chain, Fila Robert Tomczyk, Head Of Logistics, Coco Republic Mark Hewitt, Head Of Logistics, Godfreys Moderated by: Tess Moseley, Head of Operations, frank body

2:40 CASE STUDY: OVERCOMING LAST MILE DELIVERY CHALLENGES WITH BIG AND BULKY PRODUCTS

#### **3:10 AFTERNOON TEA & NETWORKING**

# 3:30 KEYNOTE PRESENTATION: BUILDING A CUSTOMER CENTRIC RETAIL DISTRIBUTION NETWORK

**Daniel Ahmadi**, Head of Logistics & Distribution. Koala Living

4:00 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

5:20 EVENT END

