

FRAUD PREVENTION & DETECTION SUMMIT NSW

THE MOST ESTABLISHED COMMUNITY FOR FRAUD LEADERS ACROSS AUSTRALIA & NEW ZEALAND

FEBRUARY 15, 2024
DOLTONE HOUSE, DARLING ISLAND
SYDNEY



SPEAKERS



The Sydney Morning Herald

KATE MCCLYMONT

Chief Investigative Reporter,
9 Time Walkley Award Winner



ACCC
AUSTRALIAN COMPETITION & CONSUMER COMMISSION

HEIDI SNELL

Executive General Manager -
National Anti-Scam Centre



Commonwealth Bank
of Australia

JAMES ROBERTS

General Manager - Fraud and
Scams Strategy & Governance



OFX

ELISE MUHLHEIM

Head of Financial Crime
Control & Fraud



NSW
GOVERNMENT

JAMES BLAKELY

Director, IDSupport



THE STAR
ENTERTAINMENT
GROUP

MICHAEL KRAWCZYK

Investigations Manager -
Group Risk

KEY TOPICS

- Examining the Evolving Scam Landscape
- Enhancing Internal Capabilities to Strengthen Fraud & Financial Crime Management
- Conducting an Effective Fraud Investigation
- The Future of Fraud - What Will We Be Defending Against in 5 - 10 Years & How Will We Be Doing It?

WHO WILL ATTEND?

- Heads of Fraud
- Heads of Financial Crime
- Heads of Risk
- Heads of KYC
- Heads of AML
- Heads of Investigations

SUMMIT AGENDA

THURSDAY, FEBRUARY 15

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON



9:10 ATTENDEE SPOTLIGHT Fraud Leaders - Key Priorities for Fraud Prevention in 2024

9:40 PANEL DISCUSSION: FIGHTING THE WAR AGAINST SCAMS

- An overview of the rapidly evolving scam landscape in Australia
- Cross-industry collaboration in the war against scams
- Strategies for combatting online fraud

James Blakely, Director - IDSupport, NSW Government
James Roberts, General Manager - Fraud and Scams Strategy & Governance, CBA

Heidi Snell, Executive General Manager,
National Anti-Scam Centre

Elise Muhlheim, Head of Financial Crime Control & Fraud, OFX

Moderator: Christian Frain, Director of Solutions Engineering APJ, Transmit Security

10:20 CASE STUDY - NOT ALL BUSINESSES ARE REAL, LEGITIMATE OR TRUSTWORTHY

Holly Miller, Head of Fraud Solutions, Quantexa

10:50 SPEED NETWORKING

11:00 MORNING TEA & NETWORKING

11:30 PANEL DISCUSSION: ENHANCING INTERNAL CAPABILITIES TO STRENGTHEN FRAUD & FINANCIAL CRIME MANAGEMENT

- Improving controls & operational processes to understand vulnerabilities
- Data centricity across the whole enterprise
- Fostering a culture of integrity

Punit Kaushik, Global Head Fraud Risk Strategy & Head Fraud Risk Operations Asia, Standard Chartered Bank

Kerrie Hurrell, Claims Integrity & Investigations Manager, Medibank

Sarah Hamilton, Integrity Systems Lead, DT Global

Moderator: Paul Curby, Partner, CurbyMcLintock

12:10 CASE STUDY: A HOLISTIC APPROACH TO SCAM DETECTION

Shane Burnett, Senior Business Solutions Advisor, SAS Institute

12:40 LUNCH & NETWORKING



1:20 INTERACTIVE WORKSHOPS

- Exploring holistic approaches to account security from account creation to a long-term access & protection strategy
- Sharing scam intervention triumphs & behind the scenes success stories
- Strategies for loan fraud prevention & real-life lessons learned
- Outsmarting the Fraudsters: Embracing a proactive & comprehensive fraud management strategy in the age of AI
- The importance of cross-Industry collaboration in the fight against fraud

2:00 PANEL DISCUSSION: THE FUTURE OF FRAUD - WHAT WILL WE BE DEFENDING AGAINST IN 5-10 YEARS & HOW WILL WE BE DOING IT?

- Emerging fraud threats & how technology is both contributing to & preventing these
- Importance of partnerships, trade-offs & the balancing act of fraud
- Regulators widening their fraud & financial crime nets

Chris Sheehan, General Manager - Group Investigations & Fraud, NAB

Shane Price, National Fraud Manager, Allianz

Michael Krawczyk, Investigations Manager - Group Risk, The Star Entertainment Group, Former NSW Police

Moderator: Elise Muhlheim, Head of Financial Crime Control & Fraud, OFX

2:40 CASE STUDY: CATCH ME IF YOU CAN: DOCUMENT FRAUD IN A DIGITAL WORLD

Sean Quagliani, CEO, Fortiro

3:10 AFTERNOON BREAK & NETWORKING

3:30 KEYNOTE PRESENTATION: EXPOSING CORRUPTION, CRONYISM & NEPOTISM IN UNION, SPORTING & POLITICAL CIRCLES

Kate McClymont,

Chief Investigative Reporter, Sydney Morning Herald, Producer, Liar Liar Podcast (The fraudulent activities & disappearance of Melissa Caddick)

Winner of 9 Walkey Awards

4:00 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

5:00 EVENT END