

AGED CARE TECHNOLOGY SUMMIT

THE FUTURE OF AGED CARE

TUESDAY MARCH 5TH, 2024
DOLTONE HOUSE - HYDE PARK
SYDNEY NSW



SPEAKERS



Joe Azzi
Chief Executive Officer



Julie Maya
Executive General Manager



Ross Peden
Chief Executive Officer



Imtiaz Bhayat
Chief Information Officer



Lauren Williams
GM Business Systems



Sam Polur
GM IT Operations



KEY TOPICS

- Navigating the Aged Care Reforms - Strategies for Providers and Stakeholders
- Examining the evolving cybersecurity threats specific to the aged care sector
- The importance of accessibility, simplicity, and usability in technology solutions for seniors
- Strategies for safeguarding sensitive client information

WHO WILL ATTEND?

- Aged Care Chiefs/Heads/GMs of:
- Information Security
 - Technology
 - IT
 - Digital Services
 - Business Strategy
 - Data
 - Transformation

SUMMIT AGENDA

TUESDAY MARCH 5TH, 2024

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS

From Chairperson



9:10 ATTENDEE SPOTLIGHT

The Aged Care Consumers of tomorrow - how do we prepare?

9:40 PANEL DISCUSSION: NAVIGATING THE REFORMS - STRATEGIES FOR PROVIDERS AND STAKEHOLDERS

- Discussing the key policy changes and government initiatives that are driving aged care reforms
- Strategies for managing budgets, optimising technology resources, and ensuring financial sustainability in light of the reforms
- Explore the shift towards consumer-centered care models, emphasising client choice and empowerment

Joe Azzi, Chief Executive Officer, Leigh Place Aged Care

Julie Maya, Executive GM, My Home Care Group

Ross Peden, Chief Executive Officer, Christadelphian Aged Care

Michael Darragh, Chief Executive Officer, Sawtell Catholic Care

Intiaz Bhayat, Chief Information Officer, Regis Aged Care

10:20 FIRESIDE CHAT: TRANSFORMING RESIDENT ENGAGEMENT WITH TECHNOLOGY

- How technology can enhance resident engagement and quality of life

10:50 MORNING TEA & NETWORKING

11:20 PANEL DISCUSSION: SAFEGUARDING YOUR DATA IN A DIGITAL AGE

- Examine the evolving cybersecurity threats specific to the aged care sector
- Discussing the importance of employee training and awareness programs
- Strategies for safeguarding sensitive client information

Lauren Williams, GM Business Systems, Australian Unity

Moet Sela, Head of Cloud & Technology, Catholic Healthcare

Leana El-Hourani, Head of Information Security & GRC, Mission Australia

12:00 CASE STUDY: REACHING CLIENTS IN REMOTE AREAS

12:30 LUNCH & NETWORKING



1:10 INTERACTIVE WORKSHOPS

- Safety and security of residents in aged care facilities
- Telehealth and Virtual Care Platforms
- Smart Sensors and Remote Monitoring
- Medication Management Technologies
- Cybersecurity: protect resident data and technology infrastructure
- Inclusive Design for Seniors
- AI and Machine Learning for Care Planning

1:50 PANEL DISCUSSION: ROADMAP TO EMBRACING EMERGING TECH IN AGED CARE

- Examine the role of AI and machine learning in enhancing personalised care plans
- The importance of accessibility, simplicity, and usability in technology solutions for seniors
- Effective strategies for introducing and integrating emerging technologies into aged care facilities

Ramesh Raghavan, Head of Digital Strategy & Architecture, Uniting

John Vohradsky, Executive GM - Infrastructure & Technology, IRT

Sam Polur, GM of IT Operations, Anglicare

Merran Cooper, Chief Executive Officer, Touchstone Life Care

2:30 CASE STUDY: A MATCH MADE IN HEAVEN!

- Utilising CRM data to personalise client experience and match them up with a care giver that suits their needs

3:00 AFTERNOON TEA & NETWORKING



3:20 AGED CARE SCENARIO

3:40 KEYNOTE: RAISING AWARENESS FOR THE AGEING POPULATION THROUGH TECHNOLOGY

Liz Robinson, General Manager, NZ Aged Care Association

4:10 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS