

WORKPLACE SUMMIT SINGAPORE

BRINGING TOGETHER
PEOPLE, PLACE &
TECHNOLOGY TO ENABLE
THE FUTURE OF WORK

APRIL 24TH, 2024

THE ORCHARD HOTEL,
SINGAPORE



SPEAKERS



dyson

EVANGELINE CHUA
Global HR Director



Singtel

VIVEKK SEHGAL
Associate Director, Workplace



DBS

LAKS LAKSHMANAN LAKSHMANAN
Executive Director, Head of Enterprise Design



HEINEKEN

RALPH OSTERTAG
Director, Digital & Technology, APAC



**AMERICAN
EXPRESS**

JAMES FOO
Vice President - Global Workplace Experience & Real Estate



**standard
chartered**

ANDREW ALLDIS
Global Head of Workplace Effectiveness

KEY TOPICS

- Predictions, influences & Implications for the future of work & the workplace
- Aligning workplace & workforce strategy to drive organisational goals
- Removing friction & creating seamless experiences in the workplace
- Defining a high performing workplace
- Driving productivity, collaboration & engagement

WHO WILL ATTEND?

- Heads of Workplace
- Heads of People / Human Resources
- Heads of Workplace Technology
- Heads of Digital Workplace
- Heads of Employee Experience
- Heads of Enterprise Technology
- Heads of Property & Facilities
- Heads of CRE

#FOREFRONTEVENTS

SUMMIT AGENDA

WEDNESDAY, 24TH APRIL 2024

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON



9:10 ATTENDEE SPOTLIGHT

Discuss current workplace challenges & evolving dynamics

9:40 PANEL DISCUSSION : SHAPING THE FUTURE OF WORK & WORKPLACE: KEY PREDICTIONS, INFLUENCES & IMPLICATIONS

- Exploring the trends shaping the future of work & changing employee expectations
- Defining a future workplace that supports unique organisational requirements
- Opportunities for improving workforce & workplace efficiencies with emerging tech

Ralph Ostertag, Director Digital & Technology APAC, Heineken

Evangeline Chua, Global HR Director, Dyson

James Foo, VP Global Real Estate & Workplace Experience, American Express

10:20 CASE STUDY: CREATING A SUSTAINABLE STRATEGY FOR A GREENER & MORE RESILIENT WORKPLACE ENVIRONMENT

10:50 MORNING TEA & NETWORKING

11:20 PANEL DISCUSSION : BRIDGING TECH & PLACE: REMOVING FRICTION TO CREATE SEAMLESS EXPERIENCES IN THE WORKPLACE

- Opportunities for creating connection across a physical & digital workplace
- Seamlessly integrating technology with place for an enhanced employee experience
- Meeting the diverse needs of employees & facilitating access to the right tools
- Increasing adoption of new tech & streamlining implementation

Murali Krishna Maddala, Regional Leader, Corporate Business Technology, ASPAC, Johnson & Johnson

Laks Lakshmanan Lakshmanan, Executive Director, Head of Enterprise Design, DBS Bank

Sunesh Rodrigo, Group Director, People & Organisation, Daraz (Alibaba Group)

Bill Jones, Global Workplace & Corporate Real Estate Manager, Maxeon

12:00 CASE STUDY : FACING THE ELEPHANT - WHAT UTILIZATION DATA REVEALS ABOUT THE FUTURE OF OFFICES

12:30 LUNCH & NETWORKING



1:10 INTERACTIVE WORKSHOPS

- How to scale your digital workplace strategy
- Harnessing technology to improve employees experiences
- Ensuring security without jeopardising UX
- Change management for increased adoption
- Exploring the applications of AI across the workplace & workforce

1:50 PANEL DISCUSSION : THE HIGH-PERFORMING WORKPLACE: DRIVING COLLABORATION, PRODUCTIVITY & ENGAGEMENT

- What does a high performing workplace look like in the context of your organisation?
- Enhancing collaboration & productivity with dynamic spaces
- Metrics for measuring success, monitoring and gaining insights after implementation

Susan Chen, Director, Head of People - Asia, Riot Games

Andrew Aldis, Global Head, Workplace Effectiveness, Standard Chartered Bank

Aditya Sharma, Director, Digital Workplace Virtualization, Strategy & Innovation, S&P Global

Alvin Kang, Deputy Director, Digital Workplace Engagement, GovTech

2:30 CASE STUDY : HUMANS + AI: THE PERFECT MIX TO REMOVE DIGITAL FRICTION

3:00 AFTERNOON BREAK & NETWORKING

3:20 KEYNOTE PRESENTATION : LESSONS FROM THE NEW WORKPLACE STRATEGY - PROMOTING COLLABORATION, FOSTERING ENDURING CONNECTIONS, SUPPORTING WELLBEING & ENHANCING EXPERIENCES

Vivekk Sehgal, Associate Director, Workplace, Singtel

3:50 CLOSING REMARKS

4:00 NETWORKING DRINKS

5:00 EVENT END