

CPS 230 SUMMIT NSW

STRENGTHENING YOUR
OPERATIONAL RISK AND
RESILIENCE PRACTICES

APRIL 11TH, 2024
DOLTONE HOUSE,
HYDE PARK
SYDNEY, NSW



COMPLIANCE
REGULATIONS
RULES

SPEAKERS



DAN CLARKE
Chief Resilience Officer



PAUL AUGLYS
Chief Security Officer



IZABEL GRECO
General Manager - Prudential,
Risk Strategy & Compliance



PETER WHITELAW
Executive General Manager
- Resilience Risk



FAHMI HOSAIN
Chief Risk Officer



CATHY BELLENGER
APRA Regulatory Reform -
Program Director CPS 230

KEY TOPICS

- Navigating the Evolving Operational Risk & Resilience Landscape
- Adapting your Critical Operations & Business Continuity Plan for Customer Operations through a Digital Era
- Strengthening Service Provider Oversight, Management & Relationships
- Strategies for Implementation

WHO WILL ATTEND?

- Chief Risk Officers
- Chief Compliance Officers
- Heads of Risk & Compliance
- Heads of Operational Risk
- Heads of Third Party Risk
- CPS 230 Program Directors

SUMMIT AGENDA

THURSDAY, 11TH APRIL

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON

9:10 ATTENDEE SPOTLIGHT

Top 3 CPS 230 challenges with 15 months to go



9:40 PANEL DISCUSSION: NAVIGATING THE EVOLVING OPERATIONAL RISK & RESILIENCE LANDSCAPE

- An overview of the changing operational risk landscape in Australia
- Different views on APRA's operational risk management requirements
- Communicating investment in CPS 230 to the Board & wider business
- CPS 230: an opportunity for enterprise-wide, process uplift

Dan Clarke, Chief Resilience Officer, Commonwealth Bank

Fahmi Hosain, Chief Risk Officer, Future Super

Cloe Reece, Chief Risk Officer, Clearview

Paul Auglys, Chief Security Officer, Westpac

10:20 CASE STUDY - OPERATIONAL RISK & RESILIENCE

10:50 MORNING TEA & NETWORKING

11:20 PANEL DISCUSSION: ADAPTING YOUR CRITICAL OPERATIONS & BUSINESS CONTINUITY PLAN FOR CUSTOMER OPERATIONS THROUGH A DIGITAL ERA

- Identifying critical operations in your organization & process mapping
- Linking critical operations to BCM frameworks & structures currently in place
- Considering process ownership for critical operations
- Approaching scenario testing for business continuity processes

Peter Whitelaw, Executive General Manager - Resilience Risk, NAB

Cathy Bellenger, APRA Regulatory Reform - Program Director CPS 230, Colonial First State

Kelly Wyman, Chief Risk Officer, The Mutual Bank

Alex Xenos, Head of Enterprise Risk, Avenue Bank

12:30 LUNCH & NETWORKING

1:20 INTERACTIVE WORKSHOPS

- Operational Risk
- Business Continuity Management & Critical Operations
- Service Provider Management

2:00 PANEL DISCUSSION: STRENGTHENING SERVICE PROVIDER OVERSIGHT, MANAGEMENT & RELATIONSHIPS

- Changing nature of service providers since the latest release of APRA guidance
- Scope for identifying & managing 3rd parties
- Understanding risks & controls for assessing 4th & 5th party providers
- Key considerations for contract re-negotiations

Izabel Greco, General Manager - Prudential, Risk Strategy & Compliance, TAL

Lizia Ward, Third Party Risk Manager, QBE

Kathryn Person, Head of Specialised Regulatory Change Implementation, Rest

2:40 CASE STUDY: CHANGES TO SERVICE PROVIDER MANAGEMENT

3:10 AFTERNOON TEA & NETWORKING

3:30 KEYNOTE PRESENTATION: IMPLEMENTATION OF PRUDENTIAL REGULATION AUTHORITY'S OPERATIONAL RISK STANDARD IN THE UK: LESSONS LEARNED

4:00 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

12:00 CASE STUDY: CRITICAL OPERATIONS
