

# CPS 230 MORNING BRIEFING VIC

STRENGTHENING YOUR  
OPERATIONAL RISK AND  
RESILIENCE PRACTICES

OCTOBER 26, 2023  
INTERCONTINENTAL  
MELBOURNE



## SPEAKERS



Dan Clarke  
Chief Resilience Officer



Yen Ping Fong  
Chief Risk Officer



Jonathan Redfern  
Executive - Control and  
Process Management



Julia Pryor  
Chief Risk Officer



Sunayana Tonks  
Chief Risk Officer



Drew Corby  
Head of Risk Strategy &  
Enablement

## KEY TOPICS

- The changing operational risk & resilience landscape
- Demystifying the key segments of CPS 230
- Strategies for the implementation of CPS 230 & next steps

## WHO WILL ATTEND?

- Chief Risk Officers
- Chief Compliance Officers
- Heads of Operational Risk
- Heads of Risk & Compliance
- Board Members

# CPS 230 AGENDA

THURSDAY, OCTOBER 26

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## 8:00 REGISTRATION, COFFEE & NETWORKING

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## 8:30 OPENING REMARKS FROM CHAIRPERSON

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### 8:40 ATTENDEE SPOTLIGHT CPS 230 - Key challenges

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## 9:00 PANEL DISCUSSION: ASSESSING THE CHANGING OPERATIONAL RISK LANDSCAPE

- Drivers behind the introduction of the standard
- Discussing the key challenges around implementing CPS 230
- Communicating the key considerations of the standard to the board

**Dan Clarke**, Chief Resilience Officer, Commonwealth Bank Australia

**Julia Pryor**, Chief Risk Officer, AMP

**Yen Ping Fong**, Chief Risk Officer, Guild Insurance

**Sunayana Tonks**, Chief Risk Officer, Ansvar

**Moderated by: Rachel Riley**, Co-Founder and Head of Strategic Operations, Ansarada

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## 9:40 PRESENTATION: CPS 230 - WHAT DOES THIS MEAN FOR OPERATIONAL RISKS & RESILIENCE IN YOUR ORGANISATION

**Alpa Parekh**, Associate Director - Financial Services Practice, Capgemini

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## 10:10 MORNING TEA & NETWORKING

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## 10:40 PANEL DISCUSSION: DEMISTIFYING THE KEY SEGMENTS OF CPS 230

- Understanding and maintaining your organisation's operational risk profile
- Re-designing your process architecture to integrate risk & resilience through the whole eco-system
- Discussing how the nature of service provider management has evolved
- Establishing, testing & reviewing operational resilience measures to cover critical operations

**Jonathan Redfern**, Executive - Control and Process Management, NAB

**Nerida Irving-Dusting**, Head of Risk, BankVic

**Janine Cooper**, Head of Obligations & Third Party Risk, AustralianSuper

**Moderated by: Ann Tran**, Head of Prudential Risk & Governance, Bupa

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## 11:20 PRESENTATION: OPERATIONAL RESILIENCE - FROM THEORY TO PRACTICE

**Beenu Fernando**, Principal - Risk Advisory Services, RSM Australia (Financial Services Sector Clients)

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## 11:50 PANEL DISCUSSION: STRATEGIES FOR IMPLEMENTATION & NEXT STEPS

- Leveraging technology to enhance existing GRC frameworks, policies and procedures
- Discovering how automated systems can support from pilot mapping stage right through to continuous monitoring

**Drew Corby**, Head of Risk Strategy & Enablement, Aware Super

**Brad Punch**, Senior Project Manager for CPS230, Insignia Financial

**Salman Ikram ul Haq**, Head of Risk, Medibank

**Moderator: Darren Jacobs**, Chief Product Officer, ReadNow Corporation

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## 12:30 END OF BRIEFING

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