

CPS 230 MORNING BRIEFING NSW

STRENGTHENING YOUR
OPERATIONAL RISK AND
RESILIENCE PRACTICES

OCTOBER 24, 2023
THE LANGHAM HOTEL,
MILLERS POINT, SYDNEY



SPEAKERS



Dan Clarke
Chief Resilience Officer



Nicola Rimmer-Hollyman
Chief Risk Officer



Peter Whitelaw
Executive General Manager -
Resilience Risk



Jane Couchman
Chief Risk Officer



Vanessa Maher
Chief Risk Officer



Cameron Pelling
Chief Risk Officer

KEY TOPICS

- The changing operational risk & resilience landscape
- Demystifying the key segments of CPS 230
- Strategies for the implementation of CPS 230 & next steps

WHO WILL ATTEND?

- Chief Risk Officers
- Chief Compliance Officers
- Heads of Operational Risk
- Heads of Third-Party Risk
- Heads of Risk & Compliance
- Board Members

CPS 230 AGENDA

TUESDAY, OCTOBER 24

8:00 REGISTRATION, COFFEE & NETWORKING

8:30 OPENING REMARKS FROM CHAIRPERSON

Valeska Bloch, Partner &
Simun Soljo, Partner, Allens



8:40 ATTENDEE SPOTLIGHT
CPS 230 - Key challenges

9:00 PANEL DISCUSSION: ASSESSING THE CHANGING OPERATIONAL RISK LANDSCAPE

- Drivers behind the introduction of the standard
- Discussing the key challenges around implementing CPS 230
- Communicating the key considerations of the standard to the board

Jane Couchman, Chief Risk Officer, Aware Super
Peter Whitelaw, Executive General Manager - Resilience Risk, NAB

Nicola Rimmer-Hollyman, Chief Risk Officer, AMP
Vanessa Maher, Chief Risk Officer, Liberty Specialty Markets

Moderator: Alpa Parekh, Associate Director - Financial Services Practice, Capgemini

9:40 CASE STUDY: NAVIGATING THE BIG ROCKS OF CPS 230

Ramona Roach, Principal & CEO, Ethika Group

10:10 MORNING TEA & NETWORKING

10:40 PANEL DISCUSSION: DEMISTIFYING THE KEY SEGMENTS OF CPS 230

- Understanding and maintaining your organisation's operational risk profile
- Re-designing your process architecture to integrate risk & resilience through the whole eco-system
- Discussing how the nature of service provider management has evolved
- Establishing, testing & reviewing operational resilience measures to cover critical operations

Dan Clarke, Chief Resilience Officer, Commonwealth Bank Australia

Cameron Pelling, Chief Risk Officer, TAL

Julian Wakim, Head of Operational Risk, Great Southern Bank

Josephine Majewski, Chief Administrative Officer, Citibank

Moderator: Gavin Rosettenstein, Partner, KPMG

11:20 CASE STUDY: OPERATIONAL RESILIENCE - FROM THEORY TO PRACTICAL

Rachel Riley, Co-Founder, Ansarada

11:50 PANEL DISCUSSION: STRATEGIES FOR IMPLEMENTATION & NEXT STEPS

- Leveraging technology to enhance existing GRC frameworks, policies and procedures
- Discovering how automated systems can support from pilot mapping stage right through to continuous monitoring

Karen James Lawson, General Manager - Operational Risk & Compliance, Challenger Limited

Scott Williams, Head of Enterprise and Regulatory Risk, Helia

Moderator: Darren Jacobs, Chief Product Officer, Readiness Corporation

12:30 END OF BRIEFING
