

HIGHER EDUCATION ITS SUMMIT VIC

INNOVATING IT
INFRASTRUCTURE TO
SERVICE STAFF,
STUDENTS & RESEARCH

TUESDAY 4TH APRIL 2023
ZINC, FEDERATION SQUARE



SPEAKERS



LIZ GOSLING

Chief Information Officer



KIM VALOIS

Chief Information Security
Officers



STUART HILDYARD

Executive Director of ITS



JASON MCKAY

Director of Strategy,
Innovation & Assurance



ANNA AQUILINA

Chief Information Security
Officer



BILL LE BLANC

Chief Information Officer

KEY TOPICS

- Creating an industry leading IT strategy
- Components of the ideal ITSM strategy to connect people seamlessly
- Safeguarding against the growing threat of cyber attacks
- Reimagining the future of campuses through digitalisation

WHO WILL ATTEND?

- Chief Information Officers
- Chief Information Security Officers
- Chief Technology Officers
- Heads of IT Client Services
- Heads of IT Operations
- Heads of IT Service Management

SUMMIT AGENDA

TUESDAY 4 APRIL 2023

8:30 REGISTRATION, COFFEE & NETWORKING

9:00 WELCOME REMARKS FROM CHAIRPERSON

Dr. Gjoko Muratovski, Director, Digital Futures & Industry Professor, Deakin University



9:10 ATTENDEE SPOTLIGHT

Discuss the effects of drastic, technological uplift on the culture within your institution

9:40 PANEL DISCUSSION ADVANCING INSTITUTIONAL OUTCOMES WITH AN INDUSTRY LEADING IT STRATEGY

- Methods of analysing whether your ERP strategy is appropriate & effective
- How to manage budgets to maximise outcomes
- How to justify your IT spend to the organisational leadership
- Driving culture throughout the organisation when there is a resistance to change

Liz Gosling, Chief Information Officer, Auckland University of Technology

Stuart Hildyard, Executive Director ITS, Victoria University

Jason Smith, Director, Engagement & Delivery, La Trobe University

Bill Le Blanc, Chief Information Officer (Library Services), University of South Australia

10:20 ENABLING STUDENTS WITH NETWORK CONNECTIVITY FOR IMPROVED EDUCATIONAL OUTCOMES

Rich Nedwich, Global Education Director, Ruckas Networks

10:50 MORNING TEA & NETWORKING

11:20 PANEL DISCUSSION COMPONENTS OF AN IDEAL ITSM STRATEGY TO SEAMLESSLY CONNECT PEOPLE

- What does an ideal ITSM strategy look like?
- Benefits of centralising & decentralising IT systems
- Integrating systems for students & staff to streamline IT services
- The future of automation in service management in higher education

Ralph Becker, Associate Director, Service Management & Operations, RMIT

Dr Ashish Bharadwaj, Chief Information Officer, Torrens University

Kim Hauville, Strategic Delivery Manager, Griffith University

Moderator: **Andrew Kernebone**, APAC Solutions Consulting Head, GoTo

12:00 IMPROVING CYBER HYGIENE IN HIGHER EDUCATION TO PROTECT STUDENTS, FACULTY & STAFF

12:30 LUNCH & NETWORKING



1:20 INTERACTIVE WORKSHOPS

- Research storage
- Integrating applications
- Cloud
- Improving student digital exp
- Implementing a self service strategy
- Improving cyber security to protect students, faculty & staff

2:00 PANEL DISCUSSION SAFEGUARDING AGAINST THE RISK OF CYBER ATTACKS FOR 2023 & BEYOND

- Elements of a mature cyber strategy
- Adequately securing your data without hindering innovation
- Components of a resilient cyber incidence response plan
- Meeting necessary compliance needs of the SOCI Act

Kim Valois, Chief Information Security Officer, Flinders University

Anna Aquilina, Chief Information Security Officer, UTS

Fadi Jafari, Director of Cyber Security & Risk, Deakin University

2:40 TECHNOLOGY FOR FLEXIBLE LEARNING SPACES

3:10 AFTERNOON TEA & NETWORKING

3:30 KEYNOTE SPEAKER: SMART CAMPUSES: CREATING A SINGULAR, INTEGRATED DIGITAL EXPERIENCE FOR STUDENTS & FACULTY

Jason McKay, Director IT Strategy, Innovation & Assurance, University of Melbourne

4:10 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS