

# HIGHER EDUCATION ITS SUMMIT VIC

INNOVATING IT INFRASTRUCTURE TO SERVICE STAFF, STUDENTS & RESEARCH

TUESDAY 4TH APRIL 2023  
ZINC, FEDERATION SQUARE



## SPEAKERS



LIZ GOSLING

Chief Information Officer



KIM VALOIS

Chief Information Security Officers



STUART HILDYARD

Executive Director of ITS



JASON MCKAY

Director of Strategy, Innovation & Assurance



ANNA AQUILINA

Chief Information Security Officer



BILL LE BLANC

Chief Information Officer

## KEY TOPICS

- Creating an industry leading IT strategy
- Components of the ideal ITSM strategy to connect people seamlessly
- Safeguarding against the growing threat of cyber attacks
- Reimagining the future of campuses through digitalisation

## WHO WILL ATTEND?

- Chief Information Officers
- Chief Information Security Officers
- Chief Technology Officers
- Heads of IT Client Services
- Heads of IT Operations
- Heads of IT Service Management

# SUMMIT AGENDA

TUESDAY 4 APRIL 2023

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## 8:30 REGISTRATION, COFFEE & NETWORKING

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## 9:00 WELCOME REMARKS



### 9:10 ATTENDEE SPOTLIGHT

Discuss the effects of drastic, technological uplift on the culture within your institution

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## 9:40 PANEL DISCUSSION ADVANCING INSTITUTIONAL OUTCOMES WITH AN INDUSTRY LEADING IT STRATEGY

- Methods of analysing whether your ERP strategy is appropriate & effective
- How to manage budgets to maximise outcomes
- How to justify your IT spend to the organisational leadership
- Driving culture throughout the organisation when there is a resistance to change

**Liz Gosling**, Chief Information Officer, Auckland University of Technology

**Stuart Hildyard**, Executive Director ITS, Victoria University

**Dr Ashish Bharadwaj**, Chief Information Officer, Torrens University

**Jason Smith**, Director, Engagement & Delivery, La Trobe University

**Bill Le Blanc**, Chief Information Officer (Library Services), University of South Australia

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## 10:20 HYBRID LEARNING IN HIGHER EDUCATION: TECHNOLOGY FOR SUCCESS

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## 10:50 MORNING TEA & NETWORKING

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## 11:20 PANEL DISCUSSION COMPONENTS OF AN IDEAL ITSM STRATEGY TO SEAMLESSLY CONNECT PEOPLE

- What does an ideal ITSM strategy look like?
- Benefits of centralising & decentralising IT systems
- Integrating systems for students & staff to streamline IT services
- The future of automation in service management in higher education

**Ralph Becker**, Associate Director, Service Management & Operations, RMIT

**Kim Hauville**, Strategic Delivery Manager, Griffith University

**David Hargrave**, Associate Director of IT Service Management, University of Western Australia

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## 12:00 IMPROVING CYBER HYGIENE IN HIGHER EDUCATION TO PROTECT STUDENTS, FACULTY & STAFF

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## 12:30 LUNCH & NETWORKING



### 1:20 INTERACTIVE WORKSHOPS

- Research storage
- Integrating applications
- Cloud
- Improving student digital exp
- Implementing a self service strategy
- Improving cyber security to protect students, faculty & staff

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## 2:00 PANEL DISCUSSION SAFEGUARDING AGAINST THE RISK OF CYBER ATTACKS FOR 2023 & BEYOND

- Elements of a mature cyber strategy
- Adequately securing your data without hindering innovation
- Components of a resilient cyber incidence response plan
- Meeting necessary compliance needs of the SOCI Act

**Kim Valois**, Chief Information Security Officer, Flinders University

**Anna Aquilina**, Chief Information Security Officer, UTS

**Fadi Jafari**, Director of Cyber Security & Risk, Deakin University

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## 2:40 TECHNOLOGY FOR FLEXIBLE LEARNING SPACES

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## 3:10 AFTERNOON TEA & NETWORKING

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## 3:30 KEYNOTE SPEAKER: SMART CAMPUSES: CREATING A SINGULAR, INTEGRATED DIGITAL EXPERIENCE FOR STUDENTS & FACULTY

**Jason McKay**, Director IT Strategy, Innovation & Assurance, University of Melbourne

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## 4:10 CLOSING REMARKS FOLLOWED BY NETWORKING DRINKS

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