

HIGHER EDUCATION TECHNOLOGY SUMMIT

PROGRESSIVE TECHNOLOGY TO INNOVATE STAFF & STUDENT SERVICES

WEDNESDAY 22ND MAY 2024
ZINC, FEDERATION SQUARE, MELBOURNE



SPEAKERS



STUART HILDYARD

Chief Digital Officer & Executive Director Campus Services



RUSSELL PARKER

Chief Digital & Information Officer



KATHLEEN MACKAY

Chief Information Officer



MATT CARMICHAEL

Chief Information Officer



BAHAREH NAKISA

Senior Lecturer in Applied Artificial Intelligence



RAVEN DAVID

Manager, Cyber Security Governance, Risk & Compliance

KEY TOPICS

- IT leadership to foster change & support institutional progression
- Cultivating innovative technologies to improve staff & client services
- Ensuring robust cyber security within a thriving ecosystem of data sharing
- The rise of generative AI

WHO WILL ATTEND?

- Chief Information Officers
- Chief Information Security Officers
- Chief Technology Officers
- Heads of IT
- Heads of Technology
- Heads of Cybersecurity
- Heads of Automation & Innovation

SUMMIT AGENDA

WEDNESDAY 22ND MAY 2024

8:30 REGISTRATION, COFFEE & REFRESHMENTS

9:00 WELCOME REMARKS FROM CHAIRPERSON



9:10 ATTENDEE INTERACTIVE:

Discuss in your tables your concerns surrounding the rise of generative AI in the Higher Education sector

9:40 PANEL DISCUSSION THE VITAL ROLE OF IT LEADERSHIP IN NURTURING CHANGE & INSTITUTIONAL PROGRESSION

- Driving the technological agenda through digitalisation & data
- Integrating systems for students & staff to streamline IT services
- Adopting emerging technologies for innovation
- IT leaders & adaptive change management

Stuart Hildyard, Chief Digital Officer & Executive Director Campus Services, Victoria University

Matt Carmichael, Chief Information Officer, University of Canberra

Russell Parker, Chief Digital & Information Officer, ACU

10:20 FRICTIONLESS EXPERIENCES: WHY AREN'T WE GETTING IT DONE?

10:50 MORNING TEA & NETWORKING

11:20 PANEL DISCUSSION NAVIGATING CYBERSECURITY CHALLENGES IN A VIBRANT DATA-SHARING ECOSYSTEM

- Adequately securing your data without hindering staff & student experience
- Implementing resilient data governance policies & procedures
- The importance of a cyber incident response plan to reduce impact of a data breach
- How to create a positive culture towards cyber security

Kathleen Mackay, Chief Information Officer, University of Tasmania

Raven David, Manager, Cyber Security Governance, Risk & Compliance, UNSW

Julie Noorman, Chief Information Officer, Royal Australian College of General Practitioners

12:00 EMPOWER SEAMLESS DIGITAL LEARNING IN THE AGE OF INFINITE DISTRIBUTION EDUCATION

12:30 LUNCH & NETWORKING



1:20 INTERACTIVE WORKSHOPS

- Explore modern data protection solutions that go beyond conventional backups
- Tackling the lack of skilled resources and support risk to drive digital transformation
- How will AI/ML evolve the way universities secure their users & collaborate across the campus?

2:00 PANEL DISCUSSION AI/ML & AUTOMATION PATHING THE WAY FOR AN ENHANCED STAFF & STUDENT EXPERIENCE

- Taking full advantage of automation to streamline services
- How to leverage AI & ML infrastructure for institutional outcomes
- Embracing a new era of teaching, learning & testing in higher education institutions

Michael Sankey, Professor & Director, Learning Futures & Lead Education Architect, Charles Darwin University

Bahareh Nakisa, Senior Lecturer in Applied AI & Co-founder, Director of AIHUB, Deakin University

Dr. Lisa Dethridge, Technologist, Strategic Innovation, Systems Analyst, Industrial Design, Senior Research Fellow, RMIT

Nikolai Alksnis, Director, Learning Design and Digital Innovation, Monash College

2:40 EMPOWER SEAMLESS DIGITAL LEARNING IN THE AGE OF INFINITE DISTRIBUTION EDUCATION

3:10 AFTERNOON TEA & NETWORKING



3:30 KEYNOTE: THE RISE OF GENERATIVE AI - FRIEND OR FOE OF UNIVERSITIES?

4:00 CLOSING REMARKS

4:10 NETWORKING DRINKS

5:10 EVENT END